

PUBLIC GRIEVANCES COMMISSION
(Govt. of NCT of Delhi)
M-Block, Vikas Bhawan, IP Estate, New Delhi – 110110
Tel. No. 011-23379900, 23379901, Fax No. 011-23370903
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**Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR
dated 25.9.97**

Date of hearing: 8th Sept., 2020

Complainant : Sh. S. K. Verma
Respondent : Deputy Commissioner
(Keshav Puram Zone), North DMC
Grievance No. : PGC/2020/MCD/05

1. Brief facts of the complaint

Shri S. K. Verma, Municipal Contractor had filed a grievance in PGC regarding non-payment for the work done by him with Office of Ex. Engineer (Maintenance-II), Keshav Puram Zone, North DMC, Shakti Nagar Extn., Delhi - 110052.

2. Proceedings in the Public Grievances Commission

The PGC has convened four hearings in the matter so far and in the hearing held on 08.09.2020, the following are present:

Complainant : Absent
Respondent : Sh. R.K. Sethi,
A.E. (M-II), KPZ

3. Relevant facts that emerged during the hearing

3.1 Sh. R.K. Sethi, A.E. (M-II), Keshav Puram Zone, North DMC is present in the hearing and submitted a status report stating that "It is submitted tghat Ist and final bill has been passed for a gross amount of Rs.4,99,245/- for the work order No.102 dated 12.10.2012 and an amount of Rs.60,000/- for the work order No.414 dated 16.03.2013 as lInd and final bill has been passed. Total amount of Rs. 5,59,245/- was sent to Commissioner, North DMC for priority payment to the contractor as per the directions of the PGC.

Worthy Commissioner has approved the file and the conveying order were sent to Accounts Officer(Release) for the priority payment of Rs.5,59,245/- vide letter dated 10.08.2020. Again when no reply was received from ACA/HQ a letter has been written to Accounts Officer (Release) for the priority payment of Rs.5,59,245/- on 01.09.2020.

The reply of Accounts Officer (Release) is still awaited. As soon as the approval will come, payment will be made to the contractor.”

3.2 He further informed that now the matter is pending at the level of DCA(Final Payment), North DMC.

3.3 The matter was telephonically discussed with Sh. Biswajeet Roy, DCA(Final Payment), North DMC who was advised to appear before the Commission on 14.09.2020 alongwith the status report in the matter.

3.4 Sh. Biswajeet Roy, DCA(HQ), North DMC appeared before the Commission on 14.09.2020 and submitted a report stating that :the payment of Rs.5,59,245/- has been released to Sh. S.K.Verma on 11.09.2020. A copy of RTGS clearance is also enclosed with the report.

4. Recommendations of the PGC

As the action in the matter has been taken by the department, the case stands closed at the level of the Commission.

(SUDHIR YADAV)
MEMBER

No. PGC/2020/MCD/05/

Date:

To:

Sh. R.K.Sethi, Asstt. Engineer (M), Keshav Puram Zone, North DMC, A-1 Block, Keshav Puram, Delhi – 110035.

Email : seiikpz@gmail.com

Copy for information to :

Sh. S.K. Verma