

**PUBLIC GRIEVANCES COMMISSION**  
(Govt. of NCT of Delhi)  
M-Block, Vikas Bhawan, IP Estate, New Delhi – 110110  
Tel. No. 011-23379900, 23379901, Fax No. 011-23370903  
Website : [www.pgc.delhigovt.nic.in](http://www.pgc.delhigovt.nic.in) E-mail : pgcdelhi@nic.in

**Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR**  
**dated 25.9.97**

Date of hearing: 19<sup>th</sup> Oct., 2020

Complainant : Sh. Kashif Zamir,  
Respondent : Deputy Commissioner,  
C.S.P.Zone, North DMC  
Grievance No. : PGC/2019/MCD/77

**1. Brief facts of the complaint**

Sh. Kashif Zamir has filed a grievance in PGC regarding illegal construction and complete violation of Building Byelaws by the owner of property No. 2214, Naya Mohalla, Gali Qasimjan, Delhi – 110006.

**2. Proceedings in the Public Grievances Commission**

The PGC has convened seven hearings in the matter so far and in the hearing held on 19.10.2020, the following are present:

Complainant : Present  
Respondent : Sh. G.S.Brijwasi, AE (B)  
City SP Zone

**3. Relevant facts that emerged during the hearing**

3.1 Sh. G.S.Brijwasi, Asstt. Engineer (B), CSP Zone is present in the hearing and informed the Commission that necessary action in the matter as per DMC Act is already taken by the Department.

3.2 Sh. Mahesh Kumar, ASO, DJB is present in the hearing and submitted a report stating that :

“On the ground and first floor one water connection in the name of Sh. Nasir Ahmed is sanctioned and found running. There is residence activity on these floors. It was intimated to the team that 2<sup>nd</sup> & 3<sup>rd</sup> floor ownership lies with someone else.”

The report is not in compliance with the directions of the Commission and the ASO present in the hearing is not able to reply to the queries raised by the Commission.

Commission directed that Nodal Officer, DJB and concerned ZRO be called in the Commission on 20.10.2020.

3.2 On 20.10.2020 Sh. Chander Jethani, Nodal Officer and Sh. Mahender Kumar, ZRO are present in the Commission and submitted a report stating that :

“On the ground and first floor one water connection in the name of Sh. Nasir Ahmed is sanctioned and found running. There is residence activity on these floors. As per directions water connection disconnected. It was intimated to the team that 2<sup>nd</sup> & 3<sup>rd</sup> floor ownership lies with someone else”.

#### **4. Recommendations of the PGC**

4.1 Action on the part of North DMC & DJB is complete.

4.2 Head, Customer Care, BSES Yamuna Power Ltd. is advised to take necessary action for disconnection of electricity connection in the property under complaint, as requested by the North DMC under intimation to the Commission.

4.3 With the above directions the matter stands closed at the level of the Commission.

(SUDHIR YADAV)  
MEMBER

No. PGC/2019/MCD/77/

Dated :

**To:**

1. Sh. Satnam Singh, Deputy Commissioner, City SP Zone, North DMC, Old Hindu College Building, Kashmere Gate, Delhi – 110006
2. Sh. Chander Jethani, Nodal Officer, Delhi Jal Board, Room No.308, Varunalaya, Phase-II, Jhandewalan, Karol Bagh, Delhi – 110005
3. Head, Customer Care, BSES Yamuna Power Ltd., Institutional Area, Karkardooma, Delhi - 110032

**Copy for information to :**

Sh. Kashif Zamir