

PUBLIC GRIEVANCES COMMISSION
(Govt. of NCT of Delhi)
M-Block, Vikas Bhawan, IP Estate, New Delhi – 110110
Tel. No. 011-23379900, 23379901, Fax No. 011-23370903
Website : www.pgc.delhigovt.nic.in E-mail : pgcdelhi@nic.in

Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR
dated 25.9.97

Date of hearing: 14th Oct., 2020

Complainant : Smt. Om Bati,
Respondent : Deputy Commissioner
Shahadara South Zone,
Grievance No. : PGC/2020/MCD/18

1. Brief facts of the complaint

Smt. Om Bati has filed a grievance in PGC regarding non release of pensionary benefits of her husband Late Sh. Om Kumar, S.K. at Ward No. 216 who was expired on 08.04.2018.

2. Proceedings in the Public Grievances Commission

2.1 The PGC has fixed two hearings in the matter and in the hearing held on 14.10.2020 the following are present :

Complainant : Absent
Respondent : Present

3. Relevant facts that emerged during the meeting

None present from the Shahadara South Zone but a status report in the matter is submitted stating that

“The details of payment of terminal / superannuation benefits paid / payable of the deceased employee are as under :

S.No.	Terminal Benefits	Amount	Paid on
1.	Leave Encashment	Rs.3,38,976/- Paid to Smt. Om Bati, Widow	17.08.2020
2.	DCRG	Paid to Smt. Om Bati	02.09.2020

		(Widow) Rs.1,96,880/- Paid to Sh. Anil (Son) Rs.1,96,880/- Paid to Sh. Sunil (son) Rs.1,96,880/- Paid to Sh. Sushil (Son) Rs.1,96,880/-	
3.	Pension	PPO No.6670	Zonal PPO number issued
4.	GPF	*****	File has been sent to AO(GPF) on 12.10.2020 for passing the bill and payment
5.	GIS	*****	After receiving the Service Book from AO/GPF the GIS shall be processed immediately.

3.2 Complainant present in the hearing informed that they have not received the amount of DCRG as claimed in the status report submitted by the department.

4. **Recommendations of the PGC**

4.1 Sh. Ramesh Sahoo, Asstt. Commissioner, Shahadara South Zone is advised to take note of para 3.2 above, take further necessary action for release of remaining terminal benefits of the deceased municipal employee along with start of family pension and submit a report to the Commission within 06 weeks.

4.2 Sh. A. Nedunchezhiyan, Deputy Commissioner, Shahadara South Zone is advised to ensure that necessary action in the matter is taken by the concerned officers and an Action Taken Report submitted to the Commission within 06 weeks.

4.3 Complainant is advised to meet Sh. R.C.Sahoo, Asstt. Commissioner regarding payment of DCRG, which she is claiming has not been received by her and her sons.

4.4 With the above directions in the matter the case stands closed at the level of the Commission.

(SUDHIR YADAV)
MEMBER

No. PGC/2020/MCD/18/

Dated :

To:

1. Sh. A. Nedunchezhiyan, Deputy Commissioner, Shahadara South Zone, EDMC, Zonal Office Building, Vishwas Nagar Institutional Area, Karkardooma, Delhi – 110032
2. Sh. R.C.Sahoo, Asstt. Commissioner, Shahadara South Zone, Zonal Office Building, Vishwas Nagar Institutional Area, Karkardooma, Delhi - 110032

Copy for information to :

Smt. Om Bati