

**PUBLIC GRIEVANCES COMMISSION**  
(Govt. of NCT of Delhi)  
M-Block, Vikas Bhawan, IP Estate, New Delhi – 110110  
Tel. No. 011-23379900, 23379901, Fax No. 011-23370903  
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**Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97**

Date of hearing: 19<sup>th</sup> Oct., 2020

Complainant : Sh. Vikas Dagar,  
Respondent : Deputy Commissioner  
Central Zone, South DMC,  
Grievance No. : PGC/2019/MCD/79

**1. Brief facts of the complaint**

Shri Vikas Dagar has filed a grievance in this Commission on 30.08.2019 regarding complaint of MCD for pension, job and financial benefits in “On duty death case”.

**2. Proceedings in the Public Grievances Commission**

The PGC has convened six hearings in the matter so far and in the hearing held on 19.10.2020, the following are present:

Complainant : Absent  
Respondent : Sh. Dharmender, SSA  
O/o E.E. (M)-II/Central Zone, SDMC

**3. Relevant facts that emerged during the hearing**

Sh. Dharmendra, SSA is present in the hearing and informed that the DCRG has been paid to all the legal heirs of the deceased municipal employee. Further regular family pension has also been started.

As regards the arrears of family pension are concerned the same are placed in demand and as soon as funds will be made available by the ACA, Central Zone, the same will be paid to the complainant.

**4. Recommendations of the PGC**

4.1 Sh. Vijay Sharma, ACA, Central Zone is advised to take note of para 3 above and provide necessary funds for payment of arrears of

family pension at the earliest as the same is pending from the last more than five years, under intimation to the Commission.

4.2 Ex. Engineer (M)-II, Central Zone is advised to pursue the matter with the ACA for release of arrears of family pension and inform the Commission accordingly.

With the above directions the matter stands closed at the level of the Commission.

(SUDHIR YADAV)  
MEMBER

No. PGC/2019/MCD/79

Dated :

**To:**

1. Sh. Vijay Sharma, ACA, Central Zone, South Delhi Municipal Corporation, Shiv Mandir Marg, Near Jal Vihar, New Delhi – 110024
2. Ex. Engineer (M)-II, Central Zone, SDMC, Shiv Mandir Marg, Jal Vihar, Lajpat Nagar, New Delhi – 110024

**Copy for information to :**

Sh. Vikas Dagar