## PUBLIC GRIEVANCES COMMISSION (Govt. of NCT of Delhi)

M-Block, Vikas Bhawan, IP Estate, New Delhi – 110110 Tel. No. 011-23379900, 23379901, Fax No. 011-23370903

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# Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97

Date of hearing: 22<sup>nd</sup> Oct., 2020

Complainant : Sh. Sukhpal,

Respondent : Deputy Commissioner

Shahadara South Zone,

Grievance No. : PGC/2020/MCD/22

#### 1. <u>Brief facts of the complaint</u>

Sh. Sukhpal has filed a grievance in PGC regarding non payment of superannuation benefits of himself and his wife Smt. Jaggo retired from municipal service on 30.09.2013 and 30.04.2017 respectively.

#### 2. Proceedings in the Public Grievances Commission

The PGC has convened first hearing in the matter on 22.10.2020 and the following are present:

Complainant : Present

Respondent : Sh. R.C.Sahoo,

A.S., Shah. South Zone

#### 3. Relevant facts that emerged during the meeting

Sh. R.C.Sahoo, Asstt. Commissioner, Shahadara South Zone is present in the hearing and submitted a status report stating that: "The details of terminal / superannuation benefits paid / payable to the complainant Sh. Sukhpal are as under:

S.No.	Terminal benefits	Amount	Paid on
1.	Leave encashment	Rs.2,02,860/-	10.09.2013
2.	Gratuity	Rs.3,34,719/-	24.09.2013

3.	Commutation	Rs.2,21,632/-	24.09.2013
4.	GPF	Rs.3,58,291/-	15.12.2015
5.	Pay Diff. Arrear(MACP)	Rs.1,56,456/-	09.07.2015
6.	Pension	PPO No.3659	PPO issued

The details of terminal / superannuation benefits of late Smt. Jaggo are as under:

S.No.	Terminal benefits	Amount	Paid on
1.	Leave encashment	Rs.3,64,680/-	28.04.2017
2.	Gratuity	Rs.6,24,624/-	07.07.2017
3.	Commutation	Rs.7,15,828/-	07.07.2017
4.	Pension	PPO No.4470	PPO issued

Sh. R.C.Sahoo present in the hearing further informed that the GPF of late Smt. Jaggo is yet to be paid."

### 4. Recommendations of the PGC

As all the benefits of the complainant and his wife have been paid except for GPF of Smt. Jaggo, the matter stands closed in the Commission with the directions to the Asstt. Commission, Shahadara South Zone to ensure that payment of GPF is made to the complainant in a time bound manner.

(SUDHIR YADAV) MEMBER

No. PGC/2020/MCD/18/ Dated:

To:

Sh. R.C.Sahoo, Asstt. Commissioner, Shahadara South Zone, Zonal Office Building, Vishwas Nagar Institutional Area, Karkardooma, Delhi - 110032

Copy for information to :

Sh. Sukhpal