

PUBLIC GRIEVANCES COMMISSION
GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI
I.P. Estate (near ITO), Vikas Bhawan, M-Block, New Delhi-110110
Tel Nos. 011-23379900-01 Fax No.011-23370903
Website : www.pgc.delhigovt.nic.in E-mail : pgcdelhi@nic.in

Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated
25.9.97

Date of hearing: 05.10.2020

Complainant : Sh. Jais Ram.
Respondent : The Director,
Dte.of Social Welfare,
Govt.of NCT of Delhi.
Sh. Sanjay Kr.Sharma
Section Officer – Present.
Grievance No. : PGC/2019/A.II/DSW/08

1. Brief facts of the case

1.1 Shri Jais Ram has filed a grievance petition before Public Grievances Commission, aggrieved by non-release of Old Age Pension (Application No.26010000122738 dated 04.02.2019) by the Department of Social Welfare, GNCT of Delhi.

2. Facts emerged during the proceedings.

2.1 An Action Taken Report has been filed on behalf of Dy.Director(FAS), DSW. It has been stated therein that "*Sh. Jais Ram had applied on 04/02/2019 under the scheme of "Old Age Assistance". The case (Application No.26010000122738) has been sanctioned/approved on 08/04/2020 by the concerned District Social Welfare Officer (North West)-I, Vishram Chowk, Sector-4, Rohini, Delhi.*

After approval, payment has been remitted regularly into the complainant's bank a/c.xxxx8074, Union Bank of India as under:-

- i) Rs.30,000/- on 27.04.2020*
- ii) Rs.2,000/- on 29.06.2020*
- iii) Rs.2,000/- on 12.08.2020.*

2.2 The complainant present confirmed that he has received the payments.

3. Directions :

3.1 In view of the action taken by the respondent department with regard to redressal of grievances of the complainant, the case stands disposed of.

(MRS. MADHU SHARAN)
MEMBER(PGC)

No. PGC/2019/A.II/DSW/08

Dated:

1. The Director, Deptt. of Social Welfare, Govt.of NCT of Delhi, GLNS Building, Behind Delhi Gate, New Delhi-110002.
2. The DSWO(North-West-I), Deptt. of Social Welfare, GNCT of Delhi, NPS Building, Near Vishram Chowk, Sector-4, Rohini, Delhi-110085.
3. Dy.Director(FAS), Deptt. of Social Welfare, Govt.of NCT of Delhi, GLNS Complex, Behind Delhi Gate, New Delhi-110002.
4. Sh.Jais Ram.