

**PUBLIC GRIEVANCES COMMISSION**  
**GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI**  
I.P. Estate (near ITO), Vikas Bhawan, M-Block, New Delhi-110110  
Tel Nos. 011-23379900-01 Fax No.011-23370903  
Website : [www.pgc.delhigovt.nic.in](http://www.pgc.delhigovt.nic.in) E-mail : pgcdelhi@nic.in

**Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated**  
**25.9.97**

Date of hearing: 05.10.2020

Complainant : Ms.Shehnaz Parveen.

Respondent : The Director,  
Deptt.of Women & Child Development,  
Govt.of NCT of Delhi.  
Ms. Asha Saxena, CDPO(Khanpur) – Present.

Grievance No. : PGC/2020/A.II/WCD/02

**1. Brief facts of the case**

1.1 Ms. Shehnaz Parveen has filed a grievance petition before Public Grievances Commission, aggrieved by non grant of 2<sup>nd</sup> ACP and 3<sup>rd</sup> MACP.

**2. Facts emerged during the proceedings.**

2.1 An action taken report dated 02<sup>nd</sup> July, 2020 is on record wherein Sh.K.P. Kori, Section Officer(Admn.) has informed that MACP has already been granted to Ms. Shehnaz Parveen, CDPO(Retd.). Copy of the orders dated 20.5.2020 and 28.5.2020 has also been enclosed with the report. A copy of the same has also been endorsed to the complainant.

2.2 The representative of the respondent department also filed copy of the compilation sheet with regard to payments details in respect of the complainant.

2.3 The complainant is not present. However, an e-mail dated Sept.30, 2020 has been received from her stating that “*Her case has been resolved by the Directorate of WCD but partially. Since the issue has been finalized under the prior approval of the Secretary (SW/WCD) they have left no alternative but to seek the intervention of court of law. Further, she has requested to close her grievances in PGC in order to enable her to seek the justice from Court of Law.*”

**3. Directions**

3.1 In view of the action taken by the respondent department and the request of the complainant to close the case in PGC in order to enable her to seek justice from court of law, the case stands disposed of in the Commission.

(MRS. MADHU SHARAN )  
MEMBER(PGC)

No. PGC/2020/A.II/WCD/02

Dated:

1. The Director, Deptt.of Women & Child Development, , Govt.of NCT of Delhi, Maharana Pratap ISBT Building, Kashmere Gate, New Delhi-110006.
2. Section Officer (Admn.), Deptt.of Women & Child Development, , Govt.of NCT of Delhi, Maharana Pratap ISBT Building, Kashmere Gate, New Delhi-110006.
3. Ms.Shehnaz Parveen.