

**PUBLIC GRIEVANCES COMMISSION**  
**GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI**  
I.P. Estate (near ITO), Vikas Bhawan, M-Block, New Delhi-110110  
Tel Nos. 011-23379900-01 Fax No.011-23370903  
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**Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97**

Date of hearing: 05.10.2020

Complainant : Sh. Tek Ram.  
Respondent : The Director,  
Dte.of Social Welfare,  
Govt.of NCT of Delhi.  
Grievance No. : PGC/2019/A.II/DSW/04

**1. Brief facts of the case**

1.1 Sh.Tek Ram has filed a grievance petition before Public Grievances Commission aggrieved by non-payment under Delhi Family Benefit Scheme to Smt.Sheela (Appl.No.26060000009943) dated 9.5.2018 Smt.Saroj(Apl.No.26060000011444) dated 24.6.2018 and Smt.Rajbala (Apl.No.26060000021998) dated 4.4.2019. The complainant has requested for Commission's intervention for direction to the respondent department for taking needful action early.

**2. Facts emerged during the proceedings.**

2.1 An action taken report dated 03.10.2020 has been received on behalf of Superintendent, District North West (I & II). It has been stated therein that Payment of Rs.20,000/- Vijaya Bank, Rs.20,000/- Delhi State Coop.Bank has been credited on 24.03.2020 and 25.03.2020 in respect of Smt. Sheela and Smt.Rajbala respectively (copy of payment details have been filed with the report). Further, payment in respect of Smt. Saroj (Application No.260600000114444) has been sanctioned and would be credited into her account within 1 – 2 months.

2.2 The complainant is not present.

**3. Directions**

3.1 In view of the action taken by the respondent department, the case of the complainant stands disposed of in the Commission. Superintendent District North West (I &II) shall ensure that payment in respect of Smt. Saroj is credited into her account immediately under intimation to the complainant as well as the Commission.

No. PGC/2019/A.II/DSW/04

Dated:

1. The Director, Department of Social Welfare, Govt.of NCT of Delhi, GLNS Building, Behind Delhi Gate, New Delhi-110001.
2. Superintendent, District North West (I & II), Deptt.of Social Welfare, Govt.of NCT of Delhi, NPS Bldg. Sector-IV, Rohini, New Delhi-110085.
3. Sh. Tek Ram.