

**PUBLIC GRIEVANCES COMMISSION**  
**GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI**  
I.P. Estate (near ITO), Vikas Bhawan, M-Block, New Delhi-110110  
Tel Nos. 011-23379900-01 Fax No.011-23370903  
Website : [www.pgc.delhigovt.nic.in](http://www.pgc.delhigovt.nic.in) E-mail :pgcdelhi@nic.in

**Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated**  
**25.9.97**

Date of hearing: 12.10.2020

Complainant : Sh.Pramod Kumar Kulshrestha.  
Respondent : The Director,  
Deptt.of Social Welfare,  
Govt.of NCT of Delhi.  
Through Sh.Sanjay Kumar Sharma,  
Section Officer(Admn.) – Present.  
Grievance No. : PGC/2020/A.II./DSW/05

**1. Brief facts of the case**

1.1 Sh.Pramod Kumar Kulshrestha has filed a grievance petition before Public Grievances Commission, aggrieved by non-release of his Old Age pension.

**2. Facts emerged during the proceedings.**

2.1 No action taken report filed today. However, a letter addressed to the complainant by Dy.Director(FAS) of the respondent department is on record. It has been stated therein that the complainant has only done registration on E-District Portal and has not applied online for Old Age Financial Assistance. It has also been stated in the letter that presently due to non-availability of vacancies in Kirari Assembly Constituency, he can not apply for the same. However, he can check on the E-District Portal from time to time for any vacancy and apply for the same in future. It has also been informed to the complainant that there are some vacancies with the Hon'ble Chief Minister as well as the Hon'ble Minister(Social Welfare). Hence, in this connection he can contact Office of Hon'ble CM and Minister for Social Welfare, GNCTD.

2.2 The complainant is not present.

**3. Directions**

3.1 In view of the communication made by the Dy.Director(FAS), Deptt.of Social Welfare to the complainant, the case stands disposed of in the

Commission. The complainant is advised to approach the concerned Officers of the respondent department in this regard for further guidance and necessary action.

(MRS. MADHU SHARAN )  
MEMBER(PGC)

No. PGC/2020/A.II/DSW/05

Dated:

1. The Director, Deptt.of Social Welfare, Govt.of NCT of Delhi, GLNS Building, Behind Delhi Gate, New Delhi-110002.
2. Dy.Director(Financial Assistance Section), Deptt. of Social Welfare, Govt.of NCT of Delhi, GLNS Building, Behind Delhi Gate, New Delhi-110002.
3. Shri Pramod Kumar Kulshrestha.