

**PUBLIC GRIEVANCES COMMISSION**  
(Govt. of NCT of Delhi)  
M-Block, Vikas Bhawan, IP Estate, New Delhi – 110110  
Tel. No. 011-23379900, 23379901, Fax No. 011-23370903  
Website : [www.pgc.delhigovt.nic.in](http://www.pgc.delhigovt.nic.in) E-mail :pgcdelhi@nic.in

**Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated**  
**25.9.97**

Date of hearing: 14<sup>th</sup> Sept., 2020

Complainant : Sh. Gurdeep Khanna  
Respondent : Deputy Commissioner,  
West Zone, SDMC  
Grievance No. : PGC/2019/MCD/101

**1. Brief facts of the complaint**

Sh. Gurdeep Khanna had filed a grievance in PGC regarding dumping of garbage at Main Najafgarh road in front of Metro Pillar No.693 by the Safai Karamcharis of MCD resulting in unhygienic conditions in the area.

**2. Proceedings in the Public Grievances Commission**

The PGC has convened four hearings in the matter so far and in the hearing held on 14.09.2020, the following are present:

Complainant : Absent  
Respondent : Sh. Naresh Kumar,  
Sanitary Supdt., DEMS

**3. Relevant facts that emerged during the hearing**

Sh. Naresh Kumar, Sanitary Supdt., West Zone, is present in the hearing and submitted a status report stating that:

“ It is informed that a complaint was received regarding removal of garbage at Metro Pillar No. 693, Main Nazafgarh Road, Near Nawada Metro Station. In response of this complaint, area mentioned above was cleaned and no garbage is being dumped on that site.”

**4. Recommendations of the PGC :**

Action in the matter has been taken by the department, the case stands closed at the level of the Commission.

(SUDHIR YADAV)  
MEMBER

No. PGC/2019/MCD/101

Dated:

**To:**

Sh. Sanjay Sahai, Deputy Commissioner, West Zone, South Delhi  
Municipal Corporation, Community Hall, Vishal Enclave, near  
Rajouri Garden Police Station, New Delhi – 110027.

**Copy for information to :**

Sh. Gurdeep Khanna