

PUBLIC GRIEVANCES COMMISSION
(Govt. of NCT of Delhi)
M-Block, Vikas Bhawan, IP Estate, New Delhi – 110110
Tel. No. 011-23379900, 23379901, Fax No. 011-23370903
Website : www.pgc.delhigovt.nic.in E-mail :pgcdelhi@nic.in

Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR
dated 25.9.97

Date of hearing: 02nd Sept., 2020

Complainant : Sh. Jai Prakash
Respondent : Deputy Commissioner,
Shahadara South Zone
Grievance No. : PGC/2019/MCD/104

1. Brief facts of the complaint

Sh. Jai Prakash has filed a grievance in PGC regarding violation of rules governing Health Trade License and serving of food in unhygienic conditions by Bikaner Rasoi Restaurant located at Flat No. H-85A, H-Block, Dilshad Garden, Delhi – 110095.

2. Proceedings in the Public Grievances Commission

The PGC has convened four hearings in the matter so far and in the hearing held on 02.092020, the following are present:

Complainant : Absent
Respondent : Sh. Suresh Kumar,
Public Health Inspector
Sh. Kapil Mavi, APHI
Shahadara South Zone

3. Relevant facts that emerged during the hearing

3.1 Sh. Suresh Kumar, Public Health Inspector, Shahadara South Zone is present in the hearing and submitted an Action Taken Report stating that:-

“On 17/12/2019 the Public Health Inspector of the area inspected the complained address i.e. M/s Bikaner Rasoi and found running without Municipal Health Trade License, the trader did not shown health trade license and it was found that the trader had not

obtained health trade license from the East Delhi Municipal Corporation online website. The license has not been obtained, due to which the challan was prosecuted on the spot on 17.12.2019.

In respect of running unlicensed trade and non maintenance of cleanliness show cause notice to M/s Bikaner Rasoi owner Mr. Harish Gupta, Shop No.H-85A Dilshad Garden, Delhi – 110095 has been issued. The trader had submitted his reply in this regard which was unsatisfactory because the trade of eating house does not run on mix land use area which was running without license.

So as per action required the worthy Dy. Commissioner, Shahadara South Zone has issued the sealing order against the illegal trader namely M/s Bikaner Rasoi (Harish Gupta), H-85-A, Dilshad Garden, Delhi vide sealing order No. DHO/Shah(S)/2020/03 dated 18.03.2020. Meanwhile, in the wake of Covid-19 pandemic situation the Central Government declared lockdown than all the traders/ offices/ schools and other activities had already been self closed by the traders/public.

I also with APHI Sh. Kapil Mavi visited the site five-six times but always shop was found closed. Shop has been self closed by the trader till today dated 30.08.2020.”

4. Recommendations of the PGC :

4.1 As the shops is non functional presently, as reported by the Officers of Shahadara South Zone, the matter stands closed at the level of the Commission with the directions that if in future the shop is found functional without having valid Health License, action as deemed fit as per provisions of the DMC Act be initiated. Complainant should be contacted by the PHI, Shahadara South Zone to inform him that his complaint has been redressed.

4.2 Sh. A. Nedunchezhiyan, Deputy Commissioner, Shahdara South Zone is advised to ensure that necessary action in the matter is taken by the concerned officers.

(SUDHIR YADAV)
MEMBER

No. PGC/2019/MCD/104

Dated:

To:

1. Sh. A. Nedunchezhiyan , Deputy Commissioner, Shahdara South, East Delhi Municipal Corporation, Zonal Office Building, Vishwas Nagar Institutional Area, Karkardooma, Delhi – 110032.
2. Sh. Suresh Kumar, Pubic Health Inspector, Shahdara South, East Delhi Municipal Corporation, Zonal Office Building, Vishwas Nagar Institutional Area, Karkardooma, Delhi – 110032

Copy for information to :

Sh. Jai Prakash