

**PUBLIC GRIEVANCES COMMISSION**  
**GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI**  
I.P. Estate (near ITO), Vikas Bhawan, M-Block, New Delhi-110110  
Tel Nos. 011-23379900-01 Fax No.011-23370903  
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**Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97**

Date of hearing: 17.09.2020

Complainant : Sh. Aarav Singh.

Respondent : The Chief Executive Officer,  
Delhi Jal Board, GNCTD  
Through Sh.B. S. Verma, AE. O/o. EE(NE)-III  
Sh. Ankit Tyagi, J.E, C/o.EE, NE-III – Present.

Grievance No. : PGC/2020/A.II/DJB/47

**1. Brief facts of the case**

1.1 Shri Aarav Singh, complainant, filed a grievance petition in the Public Grievances Commission aggrieved by receiving of dirty and contaminated water at 1/5525, Gali No.16, Balbir Nagar, Delhi-110032.

**2. Facts emerged during the proceedings.**

2.1 Sh.B. S. Verma, AE, C/o. EE, NE-III, Delhi Jal Board, filed an action taken report stating that *“the water samples were collected by DJB Quality Control Staff on 14.09.2020 from House No. 1/5528, 1/5530, 1/5544 & 1/5523 Gali No.16, Balbir Nagar Shahdara. Water sample was tested in DJB laboratory and water is found satisfactory for drinking purpose.*

Copy of the test report of water sample has also been enclosed.

2.2 The complainant is not present. He was also not present on the last date of hearing.

**3. Directions :**

3.1 Delhi Jal Board has taken prompt action in the matter and also complied with the directions of the Commission given on 07.09.2020. Further, the complainant has not been attending any of the hearings in the Commission with regard to his grievances.

3.2 Therefore, the case stands disposed of in the Commission. The complainant is debarred from filing grievance petition in the present matter in future.

(MRS. MADHU SHARAN)  
MEMBER(PGC)

PGC/2020/A.II/DJB/47

Dated:

1. The Chief Executive Officer, Delhi Jal Board, GNCT of Delhi, Varunalaya, Phase- II, Karol Bagh, New Delhi-110005.
2. The Nodal Officer, Delhi Jal Board, GNCT of Delhi, 5<sup>th</sup> floor, Varunalaya, Phase-II, Karol Bagh, New Delhi-110005.
3. Shri B.L. Kuru, Public Grievances Officer, Delhi Jal Board, GNCT of Delhi  
E mail: [ee.blkuru1963@gmail.com](mailto:ee.blkuru1963@gmail.com)
4. The Executive Engineer (NE-III), Delhi Jal Board, GNCT of Delhi, G.T. Road, Shahdara, Delhi-110032.
5. Shri Aarav Singh.