

**PUBLIC GRIEVANCES COMMISSION**  
**GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI**  
I.P. Estate (near ITO), Vikas Bhawan, M-Block, New Delhi-110110  
Tel Nos. 011-23379900-01 Fax No.011-23370903  
Website : [www.pgc.delhigovt.nic.in](http://www.pgc.delhigovt.nic.in) E-mail : pgcdelhi@nic.in

**Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR**  
**dated 25.9.97**

Date of hearing: 21.09.2020

Complainant : Sh.Ashish.  
Respondent : The Chief Executive Officer,  
Delhi Jal Board, GNCTD  
Shri S.K. Chauhan, ZE(NW-II)-Present.  
Grievance No. : PGC/2020/A.II/DJB/40

**1. Brief facts of the case**

1.1 Shri Ashish, the complainant, has filed a grievance petition before Public Grievances Commission, aggrieved by getting contaminated water in M-/52, Phase-I, Budh Vihar, Delhi.

**2. Facts emerged during the proceedings.**

2.1 Shri S.K. Chauhan, ZE (NW)-II, Delhi Jal Board, filed an action taken report. It is stated in the report that *“the address of this complaint is M-I/52 instead of M-52 as confirmed by the complainant. The complaint has been resolved and the same has also been confirmed by the complainant during the inspection of area A.E, Shri Pramod Kumar.”*

2.2 The complainant is not present.

**3. Directions :**

3.1 In view of the prompt action taken by Delhi Jal Board, in redressing the grievances of the complainant and the fact that the complainant is not present to apprise the status of his grievances to the Commission, the case stands disposed of in PGC.

(MRS. MADHU SHARAN)  
MEMBER(PGC)

PGC/2020/A.II/DJB/40

Dated:

1. The Chief Executive Officer, Delhi Jal Board, GNCT of Delhi, Varunalaya, Phase- II, Karol Bagh, New Delhi-110005.
2. The Nodal Officer, Delhi Jal Board, GNCT of Delhi, 5<sup>th</sup> floor, Varunalaya, Phase-II, Karol Bagh, New Delhi-110005.
3. Shri B.L. Kuru, Public Grievances Officer, Delhi Jal Board, GNCT of Delhi. E mail: [ee.blkuru1963@gmail.com](mailto:ee.blkuru1963@gmail.com)
4. Executive Engineer (NW)-II, Delhi Jal Board, GNCT of Delhi, H-Block, Sector-15, Rohini, Delhi-110089. E mail: [eenw2.djb@gmail.com](mailto:eenw2.djb@gmail.com)
5. Shri Ashish.