

PUBLIC GRIEVANCES COMMISSION
GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI
I.P. Estate (near ITO), Vikas Bhawan, M-Block, New Delhi-110110
Tel Nos. 011-23379900-01 Fax No.011-23370903
Website : www.pgc.delhigovt.nic.in E-mail : pgcdelhi@nic.in

Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated
25.9.97

Date of hearing: 23.09.2020

Complainant : Sh. Lal Babu Prasad
Respondent : The Chief Executive Officer,
Delhi Jal Board, GNCTD
Through Sh. Hari Singh,
A.E.(C) O/o. EE(SW)-I - Present.
Grievance No. : PGC/2019/A.II/DJB/43

1. Brief facts of the case

1.1 Sh. Lal Babu Prasad has filed a grievance petition before Public Grievances Commission, aggrieved by non-replacement of damaged manhole cover, supply of filthy water which requires replacement of pipes and non-supply of water tanker by DJB unless it is recommended by MLA. The complainant has requested for Commission's intervention for direction to Delhi Jal Board for taking needful action in the matter.

2. Facts emerged during the proceedings.

2.1 An action taken report has been filed on behalf of Executive Engineer(SW)-I of the respondent department stating therein that "*the work of replacement of water line has been completed. Water supply is normal and clear and manhole cover already repaired. Road restoration has also been done.*"

2.2 A.E. also showed photographs with regard to action taken for road restoration and change of manhole cover.

2.3 The complainant is not present.

3. Directions :

3.1 In view of the prompt action taken by Delhi Jal Board with regard to redressal of grievances of the complainant the case stands disposed of in the Commission.

(MRS. MADHU SHARAN)
MEMBER(PGC)

PGC/2019/A.II/DJB/43

Date:

1. The Chief Executive Officer, Delhi Jal Board, GNCT of Delhi, Varunalaya, Phase- II, Karol Bagh, New Delhi-110005.
2. The Executive Engineer(SW)-I, Delhi Jal Board, GNCT of Delhi, Overhead Tank, Opposite Bharti College, Janakpuri, New Delhi.
E mail: eesw1janakpuri@gmail.com
3. The Zonal Engineer, (SW)-I, Delhi Jal Board, GNCT of Delhi, Overhead Tank, Opposite Bharti College, Janakpuri, New Delhi.
4. SHO, P.S.Dabri, Dabri Mor, New Delhi.
5. The Nodal Officer, Delhi Jal Board, GNCT of Delhi, 5th floor, Varunalaya, Phase-II, Karol Bagh, New Delhi-110005.
6. Shri B.L. Kuru, Public Grievances Officer, Delhi Jal Board, GNCT of Delhi. E mail: ee.blkuru1963@gmail.com
7. Sh. Lal Babu Prasad.