

PUBLIC GRIEVANCES COMMISSION
GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI
I.P. Estate (near ITO), Vikas Bhawan, M-Block, New Delhi-110110
Tel Nos. 011-23379900-01 Fax No.011-23370903

**Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated
25.9.97**

Date of hearing: 20.08.2020

PGC/2019/A-II/DTC/04

Complainant : Shri Shyam Sunder Aggarwal,

Respondent : Chairman-cum-Mng.Director
Delhi Transport Corporation
Through :-
Shri Trilok Chand,
Deputy Manager (Pension)
Shri S.S. Mishra,
Depot Manager , SPD
Shri B.S. Chauhan,
Senior Manager (Admn.)

1. Brief facts of the complaint

The complainant Shri Shyam Sunder Aggarwal has filed a grievance in the Chief Minister's Portal stating that despite submitting all documents related pension in the month of May (1.5.2020), the Pension Cell of Delhi Transport Corporation did not release the pension till date. The complainant has requested the Commission to direct the DTC authorities to release the pension at the earliest.

2. Facts emerged during the proceedings

Shri Trilok Chand, Deputy Manager (Pension), Shri S.S. Mishra, Depot Manager, SPD and Shri B.S. Chauhan, Senior Manager (Admn.)/Nodal Officer (PGC) are present alongwith status report stating the following :-

"The leave salary of Shri Shyam Sunder Aggarwal has been released vide this office letter No. SPD/PFC (W)/2020/1534, dated 1.5.2020. Further, it is confirmed that the amount has already been transferred to his account by Deputy Manager (Pay) HQ. So far the I-card/Medical Card is concerned, he has been asked to provide fresh

photograph as well as application on any working day in the Depot in order to enable the office to issue the same.”

Shri B.S. Chauhan, Senior Manager (Admn.) stated that all the retiral benefits has been released to the complainant

Shri Shyam Sunder Aggarwal.

3. Directions

3.1 In view of the submissions made by the DTC authorities, the Commission has decided to close the case in the PGC with the advice to the complainant to approach the Depot Manager, Shadipur Depot for I-card and Medical Card.

**(SUDHIR YADAV)
MEMBER(PGC)**

1. The Chairman-cum-Managing Director, Delhi Transport Corporation, I.P. Estate, New Delhi-110002.
2. General Manager (Pension), DTC, IP estate, New Delhi-110002.
3. Shri B.S. Chauhan, Senior Manager (dmn.), Delhi Transport Corporation (Headquarters), I.P. Estate, New Delhi
4. Shri Shyam Sundar Agarwal