PUBLIC GRIEVANCES COMMISSION GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI I.P. Estate (near ITO), Vikas Bhawan, M-Block, New Delhi-110110 Tel Nos. 011-23379900-01 Fax No.011-23370903

Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97

Date of hearing: 25.08.2020

PGC/2020/A-II/H&FW/02

Complainant : Ms. Sushma Soloman

Respondent : Principal Secretary,

H&FW Department, Govt. of NCT of Delhi

Through:

Shri B.S. Rawat,

Section Officer, GBPH

1. Brief facts of the complaint

The complainant has filed a grievance in the Commission stating that due to apathy and most callous attitude of concered officers viz. Admn. Officer, Section Officer, Medical Supdt. & Medical Director of G.B.Pant Hospital, she was not paid retirement benefits for the last more than seven & half months. She further stated that despite representation followed by several reminders since 7.11.2019, her grievance remain unresolved till now. She has requested to take action to redress her long pending grievance.

2. Facts emerged during the proceedings

2.1 Shri B.S. Rawat, Section Officer, GB Pant Hospital is present. He submitted a copy of the Order, dated 06th July, 2020, passed by Mohd. Jamshed, Member (A) and Justice L. Narasimha Reddy, Chairman of Hon'ble Central Administrative Tribunal stating as follows:-

"We, therefore, dispose of the OA directing the respondents to release the pension and other retiral benefits of the applicant on the basis that the punishment imposed through order dated 10.11.2009, is in force. The exercise in this behalf shall be completed within a period of two months from the date of receipt of copy of this order. There shall be no order as to costs."

2.2. Shri B.S. Rawat further stated that the hospital has received the copy of the order on 18.8.2020. The department has initiated the process of making payment of retirement benefits to the complainant. He has assured that in another 2-3 weeks time, all the payments will be released by the Pay & Accounts Office-15.

3. Directions

3.1 In view of the submissions and assurance given by Shri B.S. Rawat, Section Officer, GBP Hospital, the Commission has decided to close the case in PGC.

(SUDHIR YADAV) MEMBER(PGC)

No.F. PGC/2020/A-II/H&FW/02/

Dated:

- 1 The Special Secretary (Health), Health & Family Welfare Department, Govt. of NCT of Delhi, 9th Level, A-Wing, Delhi Sachivalaya, I.P. Estate, New Delhi-110002.
- 2 The Medical Director, G.B. Pant Hospital, Govt. of NCT of Delhi, 1, J.L. Nehru Marg, New Delhi-110002.
- 3 The complainant Ms. Sushma Soloman