

PUBLIC GRIEVANCES COMMISSION
GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI
I.P. Estate (near ITO), Vikas Bhawan, M-Block, New Delhi-110110
Tel Nos. 011-23379900-01 Fax No.011-23370903
Website : www.pgc.delhigovt.nic.in E-mail : pgcdelhi@nic.in

Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated
25.9.97

Date of hearing: 15.09.2020

Complainant : Mrs. Madhumita Chakraborty- Present.
Respondent : The Chief Executive Officer,
Delhi Jal Board, GNCTD
Through Sh. Raj Kumar, ZRO(S)-I – Present.
Grievance No. : PGC/2020/A.II/DJB/03

1. Brief facts of the case

1.1 Mrs. Madhumita Chakraborty, complainant, has filed a grievance petition in the Public Grievances Commission aggrieved by receiving of undue water charges and disconnection notices from Delhi Jal Board in respect of K.No.0093721000 at F-53, Jawahar Park, New Delhi.

2. Facts emerged during the proceedings.

2.1 The representative on behalf of ZRO(South)-I, Delhi Jal Board filed an action taken report. He stated that the said bill has been rectified and necessary charges removed/delete.

Copy of the revised has also been submitted with the ATR.

2.2 The complainant who is present stated that she is satisfied with the action taken by the respondent department and she wants to close the case in the Commission.

3. Directions :

3.1 In view of the prompt action taken by the respondent department in redressing the grievances of the complainant, the case stands disposed of on the request of the complainant.

(MRS. MADHU SHARAN)
MEMBER(PGC)

No. PGC/2020/A.II/DJB/03

Datef:

1. The Chief Executive Officer, Delhi Jal Board, GNCT of Delhi, Varunalaya, Phase- II, Karol Bagh, New Delhi-110005.
2. Zonal Revenue Officer (South)-I, Delhi Jal Board, GNCT of Delhi, Mandir Marg, Saket, New Delhi.
3. Smt. Madhumita Chakraborty.