

**PUBLIC GRIEVANCES COMMISSION**  
**GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI**  
I.P. Estate (near ITO), Vikas Bhawan, M-Block, New Delhi-110110  
Tel Nos. 011-23379900-01 Fax No.011-23370903  
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**Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97**

Date of hearing: 09.09.2020

Complainant : Sh. S.P. Yadav.  
Respondent : The Chief Executive Officer,  
Delhi Jal Board, GNCTD  
Through Sudhir Sharma  
Z.E.(Civil) - Present.  
Grievance No.: PGC/2019/A.II/DJB/62

**1. Brief facts of the case**

1.1 Shri S.P. Yadav, complainant, has filed a grievance petition dated Dec 09, 2019, in the Public Grievances Commission aggrieved by drinking water problem for the last seven months and also requested for installation of water ATM machine.

**2. Facts emerged during the proceedings.**

2.1 The same grievance of the complainant, as mentioned in the present petition, has already been heard earlier. The Commission vide its order dated had already disposed of the same on 18.03.2020 on the basis of submissions of Shri Sudhir Sharma, Z.E.(Civil), O/o. EE(SW)-II, Delhi Jal Board who had filed an action taken report stating that "*Sh S.P. Singh, resident of RZF 908/10, Mahatma Gandhi Marg, Raj Nagar-II Palam Colony was contacted regarding his complaint. He has demanded to fix ATM machine near his residence. Further, at present, the water supply is normal in the area and there is no further requirement of ATM.*"

2.2 The complainant did not attend the earlier hearings also. The Commission had advised the complainant to get in touch with the Executive Engineer (SW)-II, Delhi Jal Board, for further necessary action in the matter, if required.

**3. Directions :**

3.1 In view of the above fact, no further action is required to be taken. However, the complainant, if he so wishes, is once again advised to follow the advise of the Commission as in Para 2.2 above. The Executive Engineer(SW)-II, Delhi Jal Board, GNCT of Delhi, is advised to look into the grievances of the complainant, if any, as per rules and dispose of the same.

(MRS. MADHU SHARAN)  
MEMBER(PGC)

PGC/2019/A.II/DJB/62

Dated:

1. The Chief Executive Officer, Delhi Jal Board, GNCT of Delhi, Varunalaya, Phase-II, Karol Bagh, New Delhi-110005.
2. The Executive Engineer(SW)-II, Delhi Jal Board, GNCT of Delhi, Near W.T.P. Dwarka, Dwarka, New Delhi-110075.
3. The Nodal Officer, Delhi Jal Board, GNCT of Delhi, 5<sup>th</sup> floor, Varunalaya, Phase-II, Karol Bagh, New Delhi-110005.
4. Shri B.L. Kuru, Public Grievances Officer, Delhi Jal Board, GNCT of Delhi  
E mail: [ee.blkuru1963@gmail.com](mailto:ee.blkuru1963@gmail.com)
5. Shri S.P. Yadav.

