

**PUBLIC GRIEVANCES COMMISSION**  
**GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI**  
I.P. Estate (near ITO), Vikas Bhawan, M-Block, New Delhi-110110  
Tel Nos. 011-23379900-01 Fax No.011-23370903  
Website : [www.pgc.delhigovt.nic.in](http://www.pgc.delhigovt.nic.in) E-mail :pgcdelhi@nic.in

**Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97**

Date of hearing: 10.09.2020

Complainant : Sh. Sushil Kumar Kohli.  
Respondent : The Chief Executive Officer,  
Delhi Jal Board, GNCTD  
Through Sh.S.K.Goel,  
Zonal Engineer O/o. EE(Central)-II – Present.  
Grievance No. : PGC/2020/A.II/DJB/13

**1. Brief facts of the case**

1.1 Shri Sushil Kumar Kohli, complainant, has filed a grievance petition before Public Grievances Commission, aggrieved by clogging of sewers, raising of pillars on the sewer lines as a result his house No.C-6, Amba Bagh, Kishan Ganj, Delhi, is in a dilapidated condition and is at risk of further damage.

**2. Facts emerged during the proceedings.**

2.1 An action taken report has been filed on behalf of Executive Engineer(Central)-II, Delhi Jal Board. It is stated therein that “*The complainant has already been informed about forwarding of complaint of unauthorized borewell to SDM(Kotwali) by O/o. EE(Central)-II. Further, the site was inspected by J.E. concerned and it was noticed that sewer line is functioning properly. The acknowledgement could not be obtained from the complainant as it was informed by his sister that the complainant expired a few days back. The complainant’s sister intimated that she has no problem with the DJB services.*”

It is further stated by the Zonal Engineer that they regularly and promptly attend to the problem of sewers and take effective steps for cleaning or replacing of sewers, wherever required.

**3. Directions :**

3.1 The Commission feels that prompt action has been taken by Executive Engineer(Central)-II, Delhi Jal Board, in attending to the grievance of the

complainant. Hence, the case stands disposed of in the Commission as it has been informed by the sister of the complainant that the complainant expired few days back and also she has no problem with the DJB services. However, the Commission advises the sister of the complainant to give in writing in this regard.

(MRS. MADHU SHARAN)  
MEMBER(PGC)

No. PGC/2020/A.II/DJB/13

Dated:

1. The Chief Executive Officer, Delhi Jal Board, GNCT of Delhi, Varunalaya, Phase- II, Karol Bagh, New Delhi-110005.
2. The Nodal Officer, Delhi Jal Board, GNCT of Delhi, 5<sup>th</sup> floor, Varunalaya, Phase-II, Karol Bagh, New Delhi-110005.
3. Shri B.L. Kuru, Public Grievances Officer, Delhi Jal Board, GNCT of Delhi  
E mail: [ee.blkuru1963@gmail.com](mailto:ee.blkuru1963@gmail.com)
4. The Executive Engineer(Central)-II, Delhi Jal Board, GNCT of Delhi, Andha Mughal, Partap Nagar(Near Metro Station), Delhi-110007.
5. Sh.Sushil Kumar Kohli.