

PUBLIC GRIEVANCES COMMISSION
GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI
I.P. Estate (near ITO), Vikas Bhawan, M-Block, New Delhi-110110
Tel Nos. 011-23379900-01 Fax No.011-23370903
Website : www.pgc.delhigovt.nic.in E-mail :pgcdelhi@nic.in

Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97

Date of hearing: 09.09.2020

Complainant : Dr. Sanjay Tandon.

Respondent : The Chief Executive Officer,
Delhi Jal Board, GNCTD
Through Sh. Arjun Singh
ZRO(S), GK-III– Present.

Grievance No. : PGC/2019/A.II/DJB/69 & PGC/2019/A.II/DJB/63 (Clubbed)

1. Brief facts of the case

1.1 Dr. Sanjay Tandon, complainant, has filed a grievance petition before Public Grievances Commission, aggrieved by getting false water bill from Delhi Jal Board.

2. Facts emerged during the proceedings.

2.1 Sh. Arjun Singh, ZRO(S), GK-III filed and an action taken report. It is stated "*the bill has been revised and a revised bill amounting to (-) Rs.1,20,285/- has been generated and delivered to the complainant in the month of Feb.2020. The complainant, Sh. Sanjay Tandon, is satisfied with the action taken.*"

Copy of the revised bill dated 12.03.2020 has also been attached with the ATR.

2.2 The complainant is not present.

3. Directions :

3.1 In view of the fact that prompt action has been taken by the respondent department in generating a revised bill which has been delivered to the complainant, as submitted by ZRO (S), GK-III, and also due to absence of the complainant in the proceedings, the case of the complainant stands disposed of in the Commission.

(MRS. MADHU SHARAN)
MEMBER(PGC)

No. PGC/2019/A.II/DJB/69

Dated:

1. The Chief Executive Officer, Delhi Jal Board, GNCT of Delhi, Varunalaya, Phase- II, Karol Bagh, New Delhi-110005.
2. Zonal Revenue Officer(South)-III, Delhi Jal Board, GNCT of Delhi, Greater Kailash-I, New Delhi-110048.
3. The Nodal Officer, Delhi Jal Board, GNCT of Delhi, 5th floor, Varunalaya, Phase-II, Karol Bagh, New Delhi-110005.
4. Shri B.L. Kuru, Public Grievances Officer, Delhi Jal Board, GNCT of Delhi
E mail: ee.blkuru1963@gmail.com
5. Dr. Sanjay Tandon.

