

**PUBLIC GRIEVANCES COMMISSION**  
(Govt. of NCT of Delhi)  
M-Block, Vikas Bhawan, IP Estate, New Delhi – 110110  
Tel. No. 011-23379900, 23379901, Fax No. 011-23370903  
Website : [www.pgc.delhigovt.nic.in](http://www.pgc.delhigovt.nic.in) E-mail :pgcdelhi@nic.in

**Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR**  
**dated 25.9.97**

Dated : 17<sup>th</sup> Aug., 2020

Complainant : Sh. Mahesh Chand,  
Respondent : Deputy Commissioner  
(Rohini Zone), North DMC  
Grievance No. : PGC/2019/MCD/67

**1. Brief facts of the complaint**

Sh. Mahesh Chand had filed a grievance in PGC regarding unauthorized construction in property No. 36, 38, E-19, Sector-3, Rohini, Delhi – 110085 in the shape of balconies on both sides and two room set on 5<sup>th</sup> floor.

**2. Proceedings in the Public Grievances Commission**

2.1 The PGC has convened six hearings in the matter so far and 7<sup>th</sup> hearing was scheduled to be held on 18.05.2020 which could not be held due to COVID-19 pandemic situations. A letter dated 14.05.2020 was written to the Deputy Commissioner, Rohini Zone seeking action taken report in the matter.

2.2 In the hearing on 16.03.2020 the department has submitted a status report stating that demolition action in the said property was taken on 06.03.2020. Further action shall be taken as per policy of the department in due course of time.

2.3 Now a letter dated 04.06.2020 has been received from the Executive Engineer (B), Rohini Zone stating that :

*“In continuation to earlier status report submitted on 16.03.2020, it is further submitted that the Action Taken Report is as under :*

*Further action could not be taken due to ongoing lockdown in view of COVID-19. Further action shall be taken as per the policy of the department in due course of time after opening of lockdown and availability of Police Force.”*

2.4 Complainant who had earlier withdrawn his case has again submitted a request for necessary action in the matter.

2.5 As action in the matter is taken by the department and department has assured to take remaining action in due course of time as per policy of the department, the Commission finds no cause of action to proceed further in the matter.

2.6 A copy of the representation of the complainant dated 06.07.2020 is being sent to the Ex. Engineer (B)-I, Rohini Zone for further necessary action. A copy of the status report submitted by the department is being sent to the complainant for his information.

### **3. Recommendations of the PGC**

3.1 Ex. Engineer (Building)-I, Rohini Zone is advised to take note of the representation of the complainant mentioned above and take further necessary action for demolition of unauthorized construction, as per provisions of the DMC Act.

3.2 Sh. A.Gopikrishna, Deputy Commissioner, Rohini Zone is advised to ensure that remaining action in the matter is taken by the concerned officers as per policy of the department.

3.3 With the above directions the matter stands closed at the level of the Commission.

(SUDHIR YADAV)  
MEMBER

No. PGC/2019/MCD/67/

Dated:

**To:**

1. Sh. A. Gopikrishna, Deputy Commissioner, Rohini Zone, North DMC, Zonal Office Building, Near Rajiv Gandhi Cancer Hospital, Sector-5, Rohini, Delhi - 110085
2. Executive Engineer (B)- I, Rohini zone, North DMC, Zonal Office Building, Near Rajiv Gandhi Cancer Hospital, Sector-5, Rohini, Delhi – 110085

**Copy for information to :**

Shri Mahesh Chand