

PUBLIC GRIEVANCES COMMISSION
(Govt. of NCT of Delhi)
M-Block, Vikas Bhawan, IP Estate, New Delhi – 110110
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Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR
dated 25.9.9

Date of hearing: 06th Aug., 2020

Complainant : Sh. Narayan Singh
Respondent : Deputy Commissioner,
City SP Zone, North DMC
Grievance No. : PGC/2019/MCD/96

1. Brief facts of the complaint

Sh. Narayan Singh had filed a grievance in PGC regarding release of retirement benefits i.e. Commutation of Pension, Gratuity, GPF and others by North Delhi Municipal Corporation.

2. Proceedings in the Public Grievances Commission

2.1 The PGC has convened three hearings in the matter so far and the next hearing was fixed for 13.04.2020 which could not be held due to COVID-19 pandemic situations. A letter dated 28.05.2020 was written to the Deputy Commissioner, City SP Zone seeking action taken report in the matter.

2.2 Now a letter dated 23.07.2020 has been received from the superintending Engineer (Auto) stating that :

“as per the report of DCA/CSPZ Sh. Narayan Singh, Electrician was retired on 30.09.2018 and his pension case was settled vide PPO No.114/2018. Bill of DCRG of Rs. 7,97,226/- and commutation of pension of Rs. 10,85,5423/- was passed on 04.10.2018. Further the demands have already been sent to DCA/HQ on 12.10.2018 vide demand No. 21/112 for releasing payments.

Now as reported by DCA/HQ the payments for demands upto 02.08.2018 have been released. In the instant case the demands have been sent on 12.10.2018. Hence the terminal benefits of the complainant are expected to be released very soon as per the availability of funds with North DMC.”

3. Recommendations of the PGC :

3.1 As the case of terminal benefits of the complainant is settled and demands have been raised, which are expected to be released very soon, the matter stands closed at the level of the Commission.

3.2 A copy of the ATR received from the department is being sent to the complainant.

(SUDHIR YADAV)
MEMBER

No. PGC/2019/MCD/96

Dated:

To:

1. Sh. Satnam Singh, Deputy Commissioner (City SP Zone), North Delhi Municipal Corporation, 1st Floor, Nigam Bhawan, Old Hindu College Building, Kashmere Gate, Delhi – 110006.
2. Sh. Santosh, Supdtg. Engineer (Auto), City SP Zone, North DMC, Old SP Zone Building, Idgah Road, Delhi – 110006

Copy for information to :

Sh. Narayan Singh