

**PUBLIC GRIEVANCES COMMISSION**  
**(Govt. of NCT of Delhi)**  
M-Block, VikasBhawan, IP Estate, New Delhi – 110110  
Tel. No. 011-23379900, 23379901, Fax No. 011-23370903  
Website :[www.pgc.delhigovt.nic.in](http://www.pgc.delhigovt.nic.in) E-mail :pgcdelhi@nic.in

**Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR**  
**dated 25.9.97**

Date of hearing: 25<sup>th</sup> Aug., 2020

Complainant : Sh. Ramesh H/o Sheela,  
Respondent : Deputy Commissioner  
Shahadara South Zone,  
Grievance No. : PGC/2019/MCD/43

**1. Brief facts of the complaint**

Sh. Ramesh has filed a grievance in PGC regarding non release of pensionary benefits of his deceased wife Smt. Sheela who had worked in EDMC as permanent sanitation worker and died on 03.02.2015.

**2. Proceedings in the Public Grievances Commission**

The PGC has convened Nine hearings in the matter so far and in the hearing held on 25.08.2020, the following are present:

Complainant : Absent  
Respondent : Sh. Ramesh Sahoo,  
Assistant Commissioner

**3. Relevant facts that emerged during the hearing**

3.1 Sh. Ramesh Sahoo, Assistant Commissioner, Shahadara South Zone, EDMC is present in the hearing and submitted a status report stating that the detail of superannuation benefits / final payment of Late Smt. Sheela, W/o Sh. Ramesh are as under :

S.No.	Terminal Benefits	Amount	Remarks
1.	Leave Encashment	Nil	Due to non balance of earned leave
2.	Gratuity	Rs.2,08,909/- paid	Paid on 24.09.2019

		to Sh. Ramesh, husband of deceased and Rs. 2,08,909/- paid to the son of deceased.	
3.	GPF	Rs.1,90,803/-	Paid to Sh. Ramesh on 26.06.2019
4.	Pension	PPO No. 6268	PPO issued on 24.08.2019
5.	GIS	Rs. 18,577/-	Paid on 10.08.2020
6.	D.L.I	Rs.30,000/- (Approx.)	After receiving the Service Book from AO/GIS, the case of DLI shall be processed immediately.

3.2 Asstt. Commissioner, Shahadara South Zone further informed that the DLI will be released to the complainant in a month's time.

3.3 Complainant present in the hearing informed that he has not checked his account as to whether the amount on account of GIS has been credited or not.

Asstt. Commissioner, Shahadara Zone is advised to ensure that the amount released by the department for GIS is deposited in the complainant's account.

#### **4. Recommendations of the PGC**

4.1 Sh. R.C.Sahoo, Asstt. Commissioner, Shahadara South Zone is advised to take further necessary action for release of DLI to the complainant and ensure that the same is released in a time bound manner.

4.2 Sh. A. Nedunchezhiyan, Deputy Commissioner, Shahadara South Zone is advised to ensure that necessary action in the matter is taken by the concerned officer.

With the above directions the matter stands closed at the level of the Commission.

(SUDHIR YADAV)  
MEMBER

No. PGC/2019/MCD/43/

Dated :

**To:**

1. Sh. A. Nedunchezhiyan, Deputy Commissioner, Shahadara South, Zonal Office Building, Vishwas Nagar Institutional Area, Karkardooma, Delhi – 110032
2. Sh. R.C.Sahoo, Asstt. Commissioner, Shahadara South Zone, Zonal Office Building, Vishwas Nagar Institutional Area, Karkardooma, Delhi – 110032

**Copy for information to :**

Sh. Ramesh