

**PUBLIC GRIEVANCES COMMISSION**  
**GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI**  
**I.P. Estate (near ITO), Vikas Bhawan, M-Block, New Delhi-110110**  
**Tel Nos. 011-23379900-01 Fax No.011-23370903**  
**Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97**

Grievance No.PGC/2019/A.II/Power/30

Date of hearing: 08.07.2020

Complainant : Ms. Munni Devi  
Respondent : Principal Secretary (Power),  
Govt. of NCT of Delhi.  
through  
Shri Sanjay Gupta,  
Manager, TPDDL - Present.

1. Brief facts of the case.

- 1.1 Ms. Munni Devi has filed a grievance in PGC on 29.11.2019 regarding installation of new electricity connection at his address Plot No. 46-D, A Block, 1<sup>st</sup> Floor, Khasra No.338, Partap Vihar, Part-III, Delhi - 110086.

2. Facts emerged during the proceedings

- 2.1 Shri Sanjay Gupta, Manager, TPDDL is present in the hearing and has filed an Action Taken Report dated 03.04.2020 and the same is taken on record stating therein that *“the subject request of new connection vide notification no.2021835852 (1 kw Permanent Domestic Connection), applied in the name of Ms. Munni Devi, w/o Maha Nand Mishra at House No. 46-D, Khasra No.338, 1<sup>st</sup> Floor (Old Block-D), New Block-A, Partap Vihar, PH 3, Landmark Vir Bazaar road, has already been processed and meter installed on 07.02.2020 vide CA No. 60026266092. Thus, no further action is pending on the part of TPDDL now.”*

3. Directions

- 3.1 The case stands disposed of in the Commission as the request for new electricity connection has already been processed by the TPDDL and meter installed on 07.02.2020. Further, the complainant is at liberty to approach TPDDL as well as the Commission in case she has any further grievance with regard to her present complaint.

**(SMT. MADHU SHARAN)**  
**MEMBER (PGC)**

No.PGC/2019/A.II/Power/30

Dated:

**Copy to:**

1. The Principal Secretary (Power), Deptt.of Power, GNCT of Delhi,  
8<sup>th</sup> Floor, B-Wing, Delhi Secretariat, I.P. Estate, New Delhi-110002.
2. Sh. C.M. Middha, HoG (PA & LS), TPDDL, CenCare Building,  
Opp. C-2 Block, Lawrence Road, Keshav Puram, New Delhi.
3. Ms. Munni Devi