

**PUBLIC GRIEVANCES COMMISSION**  
(Govt. of NCT of Delhi)  
M-Block, Vikas Bhawan, IP Estate, New Delhi – 110110  
Tel. No. 011-23379900, 23379901, Fax No. 011-23370903  
Website : [www.pgc.delhigovt.nic.in](http://www.pgc.delhigovt.nic.in) E-mail :pgcdelhi@nic.in

**Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR**  
**dated 25.9.97**

Date of order: 27<sup>th</sup> May, 2020

Complainant : Sh. Bal Kishan Sharma,  
Respondent : Deputy Health Officer, Karol  
Bagh Zone, North DMC  
Grievance No. : PGC/2020/MCD/10

**1. Brief facts of the complaint**

Shri Bal Kishan Sharma has filed a complaint in PGC regarding nonpayment of his MACPs in the year 1999 & 2008 by the DHO, Karol Bagh Zone.

**2. Proceedings in the Public Grievances Commission**

The matter was listed for regular hearing and first hearing in the case was fixed for 23.03.2020. Due to COVID-19 and lockdowns the matter could not be heard in the Commission.

**3. Relevant facts that emerged during the hearing**

A report dated 06.03.2020 from Dy. Health Officer, Karol Bagh Zone is received in this Commission stating that :

Sh. Bal Kishan Sharma worked as Malaria Beldar in Malaria Department, who has taken VRS from the service of the Corporation on 15.06.2015. Employee has request3ed time and again that he has not granted his MACPs in the years 1999 and 2008.

The report of Sh. Bal Kishan Sharma, Malaria Beldar, as per his service records is as under :

|                       |   |            |
|-----------------------|---|------------|
| DOB of employee       | - | 21.06.1956 |
| DOA of employee       | - | 09.12.1986 |
| VRS taken by employee | - | 15.06.2015 |

Sh. Bal Kishan Sharma was granted ACP on 09.08.1999. As per service records the employee could not be granted MACP in the year 2008 as he was absent from duty w.e.f. 06.09.2005 to 17.05.2006 (total 254 days). He was issued CALL BACK NOTICES by the department on various dates. After that Department has proceeded for RDA against the employee for which penalty for stoppage of one increment without cumulative effect was issued to him by the Vigilance Department vide order dated 06.11.2008. Based on which Accounts Department has done his pay fixation and one increment stopped. Hence as per rules MACP benefits in the year 2008 could not be granted to him.

**4. Recommendations of the PGC**

In view of the status report submitted by the department, the matter stands closed at the level of the Commission.

A copy of status report submitted by the department is enclosed for information of the complainant.

(ASHOK KUMAR)  
CHAIRMAN

No. PGC/2020/MCD/10/

Dated:

**To:**

Deputy Health Officer, Karol Bagh Zone, North DMC, Public Health Department, Karol Bagh zone, Anand Parvat, New Delhi – 110005

**Copy for information to :**

Sh. Bal Kishan Sharma