

**PUBLIC GRIEVANCES COMMISSION**  
**GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI**  
**I.P. Estate (near ITO), Vikas Bhawan, M-Block, New Delhi-110110**  
**Tel Nos. 011-23379900-01 Fax No.011-23370903**  
**Website : [www.pgc.delhigovt.nic.in](http://www.pgc.delhigovt.nic.in) E-mail :pgcdelhi@nic.in**

**Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated**  
**25.9.97**

Date of hearing: 11.03.2020

Complainant : Smt. Munni Devi.

Respondent : The Director,  
Dte.of Education, GNCTD.  
Through Shri Achal Sharma,  
H.O.S, Dau Dayal Arya Vedic Sr.Sec.School  
Naya Bans, Khari Baoli, Delhi – Present.

Grievance No. : PGC/2019/Annx-II/Edn./30

**1. Brief facts of the complaint**

1.1 Smt. Munni Devi has filed a grievance petition before Public Grievances Commission aggrieved by non revision of Family Pension as per 7<sup>th</sup> CPC by the Dte.of Education, GNCT of Delhi. She has requested for Commission's intervention for direction to the respondent department to take needful action promptly.

**2. Facts emerged during the proceedings.**

2.1 An action taken report was filed on the last date of hearing by Shri Achal Sharma, HOS of Dau Dayal Arya Vedic Sr.Sec.School filed an action taken report. It was stated that as per letter dated 07/08/2019 issued under the signature of Sh. Manish Kumar, CPAO, the family pension of Smt. Munni Devi has been revised as per VIIth CPC as Rs.12,330/- w.e.f. 01.01.2016. Further, a copy of the letter was also sent to the beneficiary and also pasted in the Service Book of the retired employee. Copy of the Speed Post receipt with regard to sending of copy of the said letter to the beneficiary/complainant was also attached with the report.

2.2 The complainant has not appeared before the Commission to apprise about status of her grievance and whether she is satisfied over the

action taken by the respondent department. She was also not present on the previous hearings.

**3. Directions :**

3.1 In view of the submissions filed by the respondent department and action taken with regard to family pension of Smt. Munni Devi which has

been revised as per VIIth CPC as Rs.12,330/- w.e.f. 01.01.2016 and a copy of the letter has been sent to the beneficiary and is also pasted in the Service Book of the retired employee, the case stands disposed in PGC.

3.2 The complainant is at liberty to approach the School Authorities as well as the Commission in case her grievance with regard to non-revision of Family Pension as per 7<sup>th</sup> CPC has not been resolved by the School Authorities/respondent department.

( MRS. MADHU SHARAN)  
MEMBER

PGC/2019/Annx-II/Edn./30

Dated:

1. The Director, Directorate of Education, Govt. of NCT of Delhi, Old Secretariat, Delhi-110054.
2. The Dy. Director of Education(HQ)/Nodal Officer, Directorate of Education, Govt. of NCT of Delhi, Old Secretariat, Delhi-110054.
3. Head of School, Dau Dayal Arya Vedi Sr.Sec.School (ID No.1208228), Naya Bans, Khari Baoli, Delhi-110006.
4. Smt. Munni Devi.