

PUBLIC GRIEVANCES COMMISSION
GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI
I.P. Estate (near ITO), Vikas Bhawan, M-Block, New Delhi-110110
Tel Nos. 011-23379900-01 Fax No.011-23370903
Website : www.pgc.delhigovt.nic.in E-mail : pgcdelhi@nic.in

Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated
25.9.97

Date of hearing: 05.03.2020

Complainant : Sh. Sandeep Kumar- Present.
Respondent : The Chief Executive Officer,
Delhi Jal Board, GNCTD,
Through Sh. Kalika Prasad,
ZRO(NE)-III – Present.
Grievance No. : PGC/2019/A.II/DJB/56

1. Brief facts of the case

1.1 Shri Sandeep Kumar, complainant, has filed a grievance petition before this Commission aggrieved by incorrect/inflated water bill in respect of K.No.5111530000.

2. Facts emerged during the proceedings.

2.1 Sh. Kalika Prasad, ZRO(NE)-III, of the respondent department has filed an action taken report stating that the said water bill has been corrected as per actual reading basis which has also been informed to the complainant.

Copy of the correct bill has also been enclosed with the report.

2.2 The complainant expressed satisfaction over action taken by the respondent department in resolving his grievance.

3. Directions :

3.1 In view of the fact that due action has been taken by the respondent department in resolving the grievance of the complainant to his satisfaction with regard to his water bill, the case stands disposed in PGC.

(MRS. MADHU SHARAN)
MEMBER(PGC)

No. PGC/2019/A.II/DJB/56

Dated:

Copy to:

1. The Chief Executive Officer, Delhi Jal Board, GNCT of Delhi, Varunalaya, Phase-II, Karol Bagh, New Delhi-110005.
2. Zonal Revenue Officer(NE)-III, Delhi Jal Board, GNCT of Delhi, New Seelampur, Delhi-110053.
3. Shri Sandeep Kumar.

