

PUBLIC GRIEVANCES COMMISSION
(Govt. of NCT of Delhi)
M-Block, Vikas Bhawan, IP Estate, New Delhi – 110110
Tel. No. 011-23379900, 23379901, Fax No. 011-23370903
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Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.1997

Date of hearing: 24th Feb., 2020

Complainant : Smt. Maya Jain- Present

Respondent : Secretary, L&B Department
Govt. of NCT of Delhi
Through :
Mrs. Milan Mathur, Sr. Asstt.
From L&B Department

Grievance No. : PGC/2016/Annex.II/L&B/04

1. Brief Facts of the Case

The complainant has filed a grievance in the Commission on 3rd September, 2019 regarding delay in granting family pension and other retirement benefits by Land & Building Department. She has requested for the intervention of the Commission to resolve her grievance.

2. Facts emerged during the hearing

Mrs. Milan Mathur, Senior Assistant from L&B Department is present and submitted a report stating :

“ the payment of arrear of pension amounting to Rs., 10,29,334/- has been released and the same has been credited in the account of Smt. Maya Jain.”

3. Directions of PGC

With the intervention of the Commission, the needful has been done by the department to resolve the grievance of the complainant and complainant has been paid arrears of pension.

The Commission appreciates the efforts of the department in redressing the grievance of the complainant promptly and the matter therefore stands closed in the Commission.

(SUDHIR YADAV)
MEMBER(PGC)

Copy to :

1. The Additional Chief Secretary, L&B Department, Govt. of NCT of Delhi, B-Block, Vikas Bhawan, New Delhi-110002.
2. Principal Secretary (Services), Service Department, Govt. of NCT of Delhi, 7th Floor, Delhi Sachivalaya, Delhi
3. The Controller of Accounts, Central Pension Accounting Office, Ministry of Finance, Govt. of India, Trikot II Complex, Bhikaji Cama Place, R.K. Puram, New Delhi-110066.
4. The Deputy Secretary, L&B Deptment, Govt. of NCT of Delhi, B-Block, Vikas Bhawan, New Delhi.
5. Smt. Maya Jain