## PUBLIC GRIEVANCES COMMISSION (Govt. of NCT of Delhi)

M-Block, Vikas Bhawan, IP Estate, New Delhi – 110110 Tel. No. 011-23379900, 23379901, Fax No. 011-23370903 Website: <a href="www.pgc.delhigovt.nic.in">www.pgc.delhigovt.nic.in</a> E-mail:pgcdelhi@nic.in

# Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97

Date of hearing: 4th Mar., 2020

Complainant : Ms. Rajni Dhiman,

Respondent : Deputy Commissioner

(Rohini Zone), North DMC

Grievance No. : PGC/2019/MCD/68

#### 1. Brief facts of the complaint

Ms Rajni Dhiman has filed a grievance in PGC regarding unauthorized construction in property No. WZ-1171 3<sup>rd</sup> Floor, Rani Bagh.

### 2. <u>Proceedings in the Public Grievances Commission</u>

The PGC has convened five hearings in the matter so far and in the hearing held on 04.03.2020, the following are present:

Complainant: Absent

Respondent: Sh. Ashwani Rana, AE (B),

#### 3. Relevant facts that emerged during the hearing

3.1 Sh. Ashwani Rana, Asstt. Engineer (B), Keshav Puram Zone is present in the hearing and submitted a status report. The status report is factually incorrect as in the report, it is stated that the Model Code of Conduct for Assembly Election, 2020 is in force and therefore, action could not be taken during this period, while, in the very next sentence, it is stated that demolition action has been taken on **31.01.2020** at the impugned property. Both of these stands taken by the department are contradictory and therefore, need to be clarified.

Sh. Ashwani Rana, Asstt. Engineer (B) is advised to produce a fresh factually correct report in the matter.

On 05.03.2020 Sh. Ashwani Rana, AE has submitted a fresh report stating that:

"In continuation of earlier report submitted on 04.03.2020, it is submitted that the advance routine programme for demolition action was fixed by the department and a requisition for police force was sent by the department vide letter dated 31.12.2019. As the force was provided by the local police on 31.01.2020 and one room at fourth floor in the property was lying vacant, therefore, a demolition action was taken by the department in respect of vacant room on fourth floor on 31.01.2020. The fresh report in the matter is submitted accordingly."

3.2 The complainant has already withdrawn her complaint.

### 4. Recommendations of the PGC

As action in the matter has been taken by the department, the case stands closed at the level of this Commission.

(ASHOK KUMAR) CHAIRMAN

No. PGC/2019/MCD/68

Dated:

To:

- 1. Ms Ira Singhal, Deputy Commissioner, Keshav Puram Zone, North DMC, Primary School Building, A-1 Block, Keshav Puram, New Delhi- 110035.
- 2. Sh. Ashwani Rana, Asstt. Engineer (B), Keshav Puram Zone, North DMC, O/o Ex. Engineer (B)-I, Primary School Building, A-1, Keshav Puram, Delhi 110035.