

PUBLIC GRIEVANCES COMMISSION
(Govt. of NCT of Delhi)
M-Block, Vikas Bhawan, IP Estate, New Delhi – 110110
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Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.1997

Date of hearing: 14th October, 2019

Grievance No. PGC/2019/Annex.II/DTC/03

Complainant : Shri Khem Chand-Present
Respondent : The Chairman-cum-MD
Delhi Transport Corporation
-through
Shri B.S. Chauhan,
Sr. Manager (Admn.)

1. Brief Facts of the Case

Shri Khem Chand, the complainant, filed his grievance in the Commission on 11.4.2019 stating therein that Department has deducted Rs. 3,84,080 from his gratuity on the pretext of recovery of excess payment of Transport Allowance to him which is unlawful. He further requested intervention of the Commission and refund of the deducted money

2. Facts emerged during the hearing

The complainant is present.

Shri B.S. Chauhan, Senior Manager (Admn.), Delhi Transport Corporation is present and filed a report. The same has been perused and taken on record.

Shri B.S. Chauhan informed the Commission that a reply has been received from Under Secretary, GoI, Ministry of Finance in DTC (HQ) on clarifications regarding Travelling Allowance. Accordingly, a circular vide NO. Admn. (Misc)/2019/1130, dated 10.10.2019 has been issued by Sr. Manager (Admn.) HQ stating that :-

- i. Entitlement of the TA will be governed by the grade pay and in the other cases, the pay in the pay band which is a basic pay.
- ii. No further recovery on account of audit objections in this regard to be effected.
- iii. Any recovery if done earlier on the issue, be remitted back to the employee.

Shri B.S. Chauhan, Sr. Manager (Admn.) HQ, DTC assured the Commission that amount of Rs. 3,84,080/- recovered from the gratuity amount of the complainant, will be refunded soon, in all likelihood before the Deepavali.

The complainant conveyed his gratitude to the Commission and the Delhi Transport Corporation for effective & prompt action in resolving his grievance.

3. Directions of the PGC

In view of the above, the Commission decided to close the case in PGC with the direction to Shri B.S. Chauhan, Sr. Manager (Admn.)/Nodal Officer (PGC) expedite payment and ensure its delivered before Diwali festival and intimate the Commission once the refund is released to the complainant.

**(SUDHIR YADAV)
MEMBER(PGC)**

No.F.PGC/2019/A-II/DTC/03/

Dated :

1. The Chairman-cum-Managing Director, Delhi transport Corporation, I.P. Depot, I.P. Estate, New Delhi – 110002
2. Ms. Durgesh Nandini, RM (West)-MPD, Maya Puri Depot, New Delhi.
3. The Depot Manager, DTC, Hari Nagar Depot-II, New Delhi-110064
4. Shri Khem chand