

PUBLIC GRIEVANCES COMMISSION
(Govt. of NCT of Delhi)
M-Block, Vikas Bhawan, IP Estate, New Delhi – 110110
Tel. No. 011-23379900, 23379901, Fax No. 011-23370903
Website : www.pgc.delhigovt.nic.in E-mail :pgcdelhi@nic.in

Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR
dated 25.9.97

Date of hearing: 10th Feb., 2020

Complainant : Sh. Jai Prakash
Respondent : Deputy Commissioner,
Shahadara North Zone
Grievance No. : PGC/2019/MCD/103

1. Brief facts of the complaint

Sh. Jai Prakash has filed a grievance in PGC regarding violation of rules governing Health Trade Licence and unauthorized construction of party hall and encroachment on government/municipal land by Rasoi Restaurant located at Flat No. L-35A, L-Block, Dilshad Garden, Delhi – 110095.

2. Proceedings in the Public Grievances Commission

The PGC has convened two hearings in the matter so far and in the hearing held on 10.02.2020, the following are present:

Complainant : Absent
Respondent : Sh. Hira Lal, PHI,
Shahadara North Zone

3. Relevant facts that emerged during the hearing

Sh. Hira Lal, Public Health Inspector, Shahadara North Zone is present in the hearing and submitted a status report stating that:-
“Area Public Health Inspector inspected the site again on 17.01.2020 and found that the trade of eating house is running with Municipal Health Licence, which is valid upto 31.03.2020. Premises falls on notified commercial road as per MPD-2021.

During inspection found insanitary and unhygienic condition in kitchen area, so prosecution action had been taken at that time on 17.01.2020 and directed the trader to maintain the sanitary and hygienic condition. Previously, sometimes found, trader encroached the public land to carry out the trade activity, which was removed several times by the food hygiene raid staff of Public Health Department on 09.04.2019, 21.05.2019, 20.09.2019, 09.10.2019 and finally removed on 24.12.2019 and cleared the public land (photographs attached). Further action will be carried on.”

4. Recommendations of the PGC :

As per report submitted by the Dy. Health Officer, the owner of Rasoi Restaurant has acquired license from the EDMC and the same is valid till 31.03.2020. Further it has been submitted that the encroachment by the owner of the restaurant on public land has been removed by the EDMC.

The matter stands closed at the level of this Commission as the necessary action in the matter has been taken by the department.

(ASHOK KUMAR)
CHAIRMAN

No. PGC/2019/MCD/103

Dated:

To:

1. Sh. Ranen Kumar, Deputy Commissioner, Shahdara North, East Delhi Municipal Corporation, Keshav Chowk, opposite Welcome Metro Station, Shahdara, Delhi – 110032.
2. Deputy Health Officer, Shahadara North Zone East Delhi Municipal Corporation, Keshav Chowk, opposite Welcome Metro Station, Shahdara, Delhi – 110032.

Copy for information to :

Sh. Jai Prakash