

PUBLIC GRIEVANCES COMMISSION
(Govt. of NCT of Delhi)
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Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR
dated 25.9.97

Date of hearing: 10th Feb., 2020

Complainant : Sh. Murari Lal
Respondent : Deputy Commissioner
(Narela Zone),
Grievance No. : PGC/2019/MCD/107

1. Brief facts of the complaint

Sh. Murari Lal had filed a grievance in PGC on 22.11.2019 regarding non release of full pensionary benefits by the Health Department, Narela Zone, North Delhi Municipal Corporation.

2. Proceedings in the Public Grievances Commission

The PGC has convened two hearings in the matter so far and in the hearing held on 10.02.2020, the following are present:

Complainant : Present
Respondent : Dr. L. Toppo, Medical Officer
Polyclinic (Narela),

3. Relevant facts that emerged during the hearing

3.1 Dr. L. Toppo, Medical Officer, Polyclinic (Narela), Narela Zone, Health Department, North DMC is present in the hearing and submitted a status report stating that :

“1. Sh. Murari Lal, Safai Karamchari retired from Polyclinic (Narela) on 31.08.2012.

2. He has been paid all his retirement benefits at the time of his retirement in 2012 itself and there are no pending dues in this regard. All his retirement benefits have been decided by AO &

DCA Pension MCD HQ, as was the practice during that time. He has been requested telephonically and also by speed post to provide photocopies of all of his bank accounts since July 2012 so as to tally the amounts, which he has not complied with. The details of the payments are as under:-

S. No	Bill particulars	Payable amount	Paid Amount	Remarks
1.	GPF	5,91,672/-	5,91,672/-	Paid in 2012
2.	Leave Encashment	1,96,520/-	1,96,520/-	Paid in 2012
3.	GIS	6315/-	6315/-	Paid in 2012
4.	Gratuity	3,24,258/-	9613/-	Gratuity of Rs. 3,14,635/- was withheld by pension cell, HQ, and paid to Commissioner, East Delhi Corporation for recovery of unpaid dues for allotted flat no. K-115, Sunder Nagri in Ambedkar Awas Yojna to Mr. Murari Lal. Recovery proof (cheque No.103939 of Punjab National Bank of Rs.3,14,645/- paid to Commissioner, East Delhi Municipal Corporation, is attached as received from pension cell, HQ (Pg 2-6)
5.	Commutation of Pension	2,34,218/-	2,34,218/-	Details of RTGS to Sh. Murari Lal of Item No.4 & 5 of Rs.9613 + Rs.2,34,218=Rs.2,43,831/- dated 09.05.2012 to

				Account No. 061700010219373 2 branch code 617, Punjab National Bank, Rana Pratap Bagh are attached (pg 2-6)
6.	Total Amount	13,52,983/-	10,38,338/-	His pension of Rs.7444/- was decided accordingly and paid by pension cell HQ, as per PPO order No. 13412 attached. (pg 7)

3. Sh. Murari Lal had applied for his Non Matric arrears and MACP arrears in 2019 which have been approved by the competent authority and he has been paid in part these arrears on 01.01.2020 of which details are as under:-

S.No	Bill particulars	Paid Amount	Remarks
1.	1 st , 2 nd and 3 rd MACP arrears	1,01,552/-	
2.	Non Metric arrears a) Revised Leave encashment	30,860/-	A total amount of item no. 1&2a (1,01,552/- + 30,860/-) Rs.1,32,412/- has been paid by cheque No.000233 Bank of Baroda dated 01.01.2020 to Sh. Murari Lal. (pg 8)
2.b.	Revised gratuity arrears	53,774/-	
2.c.	Revised pension arrears	25,762/-	Bills of 2.b + 2.c (53,774/- + 25,762/- = Rs.79,536/-) have been passed by Accounts deptt. on 30.01.2020 and demand for payment No.572/19 dated 03.02.2020 has been sent with priority payment request to HQ.
2.d	Revised monthly pension	Done by pension cell, HQ	Request already sent by Accounts deptt., Narela Zone.

As per his request, he has been paid his MACP arrears and part Non matric arrears. There are only two final payments of Rs. 53,774/- and Rs.25,762/-, total Rs.79,536/- of revised Gratuity and Pension arrears and will be paid to him as and when received from Accounts Deptt., for which a request for priority payment has been sent to HQ. Request for revision of monthly pension has also been sent to Pension Cell, HQ.

As explained above, all his retirement benefits have been paid to him in 2012 itself. His request for MACP arrears and Non Metric arrears has also been materialized at the end of RMS Polyclinic, Narela. There are no other pending payments with DDO/ RMS Polyclinic, Narela in respect of Sh. Murari Lal, Safai Karamchari, who retired from Polyclinic (Narela), Health Deptt., North DMC.”

3.2 Dr. L. Toppo, Medical Officer, Polyclinic (Narela) present in the hearing submitted that major terminal benefits i.e. GPF, Leave Encashment and GIS is already paid by the department in the year 2012 itself. An amount of Rs. 2,34,218/- under the head “Commutation of Pension” is transferred via RTGS in his Savings Account at Punjab National Bank, Rana Pratap Bagh. His pension of Rs.7444/- is also paid by pension cell HQ, as per PPO order No. 13412.

He submitted that an amount of Rs.9613/- was given to the complainant out of his outstanding Gratuity amount of Rs.3,24,258/-. Further, gratuity amounting to Rs.3,14,645/- (Rs.3,24,258 - Rs.9613) was withheld by Pension Cell, HQ, and paid to Commissioner, East Delhi Corporation on account of recovery of unpaid dues for allotted flat no. K-115, Sunder Nagri in Ambedkar Awas Yojna to Mr. Murari Lal. The same was communicated to the complainant by Dr. L. Toppo, Medical Officer, Narela Polyclinic during the hearing and the complainant was satisfied with the information provided to him.

The officer present further stated that only two final payments of Rs. 53,774/- and Rs.25,762/- of revised Gratuity and Pension arrears respectively are remaining and will be paid as and when received from

the Accounts Department. Request for priority payment has been sent to HQ. Request for revision of monthly pension has also been sent to Pension Cell, HQ.

4. Recommendations of the PGC

As per the report submitted by the department, the complainant has been paid all his dues of pensionary benefits and the remaining two dues of pension & gratuity arrears will be paid to him as and when received from the HQ. Complainant is also satisfied with the report submitted by the department. As the grievance of the complainant has been redressed, the matter stands closed at the level of this Commission.

(ASHOK KUMAR)
CHAIRMAN

No. PGC/2019/MCD/107

Dated:

To:

Sh. Milind Mahadev Dumbere, Dy. Commissioner (Narela Zone), North DMC, near Narela Police Station, Narela, Delhi – 110040.

Copy for information to :

Sh. Murari Lal