

PUBLIC GRIEVANCES COMMISSION
GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI
I.P. Estate (near ITO), Vikas Bhawan, M-Block, New Delhi-110110
Tel Nos. 011-23379900-01 Fax No.011-23370903
Website : www.pgc.delhigovt.nic.in E-mail :pgcdelhi@nic.in

Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated
25.9.97

Date of hearing: 05.02.2020

Complainant : Smt.Misri Devi – Present.
Respondent : The Director,
Dte.of Women & Child Development,
Govt.of NCT of Delhi.
Through Ms. Meera Pandey,
Welfare Officer,
Sh. Abhishek, Asstt.Programmer
District Office(NW-1) – Present.
Grievance No. : PGC/2019/WCD/01

1. Brief facts of the case

1.1 Smt. Misri Devi, has filed a grievance petition before Public Grievances Commission, aggrieved by non-release of her widow pension by the Deptt.of Women & Child Development. It is stated that she had applied for the said pension online but the same has not been paid by the respondent department. She has requested for Commission's intervention for direction to the respondent department for taking prompt needful action for release of the said pension.

2. Facts emerged during the proceedings.

2.1 An action taken report has been filed on behalf of Shri S.K.Srivastava, Distt. Officer (NW-1) of the respondent department stating therein that *"After uploading of the requisite documents by the complainant, her case for pension was sanctioned and it is gathered that the money is being credited in her account."*

2.2 The complainant present confirmed that she has received the pension. She expressed her satisfaction over the action taken by the respondent department in releasing her pension. She also thanked the Commission for prompt redressal of her grievance.

3. Directions

3.1 In view of the fact that the respondent department has taken prompt action in doing the needful for release of the assistance under the "Delhi Pension Scheme to Women in Distress" which has been confirmed by the complainant today, the case stands disposed in the Commission.

(MRS. MADHU SHARAN)
MEMBER(PGC)

No. PGC/2019/WCD/01

Dated:

Copy to:

1. The Director, Department of Women & Child Development, Govt. of NCT of Delhi, Sewa Kutir Parisar, Kingsway Camp, Mukherjee Nagar, Near GTB Nagar Metro Station, Delhi-110009.
2. Shri S.K. Srivastav, District Officer(NW-1), Deptt. of Women & Child Development, GNCT of Delhi, Mahila Silai Kendra, 'F' Block, Mangol Puri, Delhi-110083.
3. Smt. Misri Devi.