

PUBLIC GRIEVANCES COMMISSION
(Govt. of NCT of Delhi)
M-Block, Vikas Bhawan, IP Estate, New Delhi – 110110
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Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR
dated 25.9.97

Date of hearing: 21st Jan., 2020

Complainant : Smt. Lata, W/o Late
Sh. Sudesh,
Respondent : Deputy Commissioner
Shahadara North Zone,
Grievance No. : PGC/2019/MCD/74

1. Brief facts of the complaint

Smt. Lata has filed a grievance in PGC regarding non release of pensionary benefits of her deceased husband Sh. Sudesh who had worked in EDMC as permanent Safai Karamchari and died on 02.09.2007.

2. Proceedings in the Public Grievances Commission

The PGC has convened four hearings in the matter so far and in the hearing held on 21.01.2020, the following are present:

Complainant : Present
Respondent : Sh. Shiv Kumar, D.A.,
DEMS, Shahdara North Zone

3. Relevant facts that emerged during the hearing

Sh. Shiv Kumar, Dealing Assistant, DEMS, Shahdara North Zone is present in the hearing and submitted a Status Report stating that

“The DEMS Department has processed the priority payment case and sent the file to competent authority for approval. However, directions have been received from DCA, HQ to release the payment of Smt. Lata to comply with the directions of the PGC. The demand No. 172/05 will be released by the HQ.

Now an amount of Rs. 35778/- is being released to DDO/DEMS vide voucher No. 122/CSE dated 20.01.2020 for disbursing the same to the nominee of Late Sh. Sudesh i.e. Smt. Lata.”

A cheque for the said amount has been handed over to the complainant.

4. Recommendations of the PGC

As all the payments of terminal benefits have been made to the complainant, the matter stands closed at the level of this Commission.

(ASHOK KUMAR)
CHAIRMAN

No. PGC/2019/MCD/74/

Dated :

To:

Sh. Ranen Kumar, Deputy Commissioner, Shahadara North Zone, Near Shyam lal College, Keshav Chowk, GT Road, Shahadara, Delhi – 110053.

Copy for information to :

Smt. Lata