

PUBLIC GRIEVANCES COMMISSION
GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI
I.P. Estate (near ITO), Vikas Bhawan, M-Block, New Delhi-110110
Tel Nos. 011-23379900-01 Fax No.011-23370903
Website : www.pgc.delhigovt.nic.in E-mail : pgcdelhi@nic.in

Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97

Date of hearing: 15.01.2020

Complainant : Sh. Kanwar Pal - Present.

Respondent : The Chief Executive Officer,
Delhi Jal Board, GNCTD
Through Shri Praveen Kumar Verma, AE.
Sh.S.K. Gupta, AE.

Shri D. Ghosal,
Dy.G.M, Engineers India Limited – Present.

Grievance No. : PGC/2019/A.II/DJB/23

1. Brief facts of the case

1.1 Shri Kanwar Pal has filed a grievance petition before Public Grievances Commission stating that his house No.B-148, Gali No.08, Gokul Pur Village was structurally damaged because of the interceptor sewer work of DJB carried out by M/s. EIL (M/s. DSCL Co.) on 22.8.2017. Reportedly, M/s. EIL was micro tunnelling below the dwelling units of the complainant due to which his houses got damaged. However, despite a lapse of considerable period, needful action has not been taken by the respondent department with regard to payment of compensation. The complainant has requested for grant of compensation at the earliest.

1.2 The Commission held several hearings in the case since 17.07.2019.

2. Facts emerged during the proceedings.

2.1 As directed on the last date of hearing, Shri D. Ghoshal, Dy.General Manager, M/s.Engineers India Limited handed over a cheque bearing No.149155 dated 07.01.2020 amounting to Rs.3,15,320/- (Rupees Three lakh fifteen thousand three hundred twenty only) drawn on Corporation Bank, B.C. Place Branch, New Delhi-110066 to Shri Kanwar Pal, the complainant, towards the compensation of damages to his house No.B-148, Gali No.08, Gokul Pur Village, Delhi, because of the interceptor work of DJB carried out by M/s. EIL (M/s. DSCL Col.)

Shri Kanwar Pal, the complainant, has received the said cheque today in the Commission from the Dy.G.M., M/s. Engineers India Limited, in full and final settlement of his claim towards compensation.

3. Directions :

3.1 In view of the above fact that Shri Kanwar Pal, the complainant, has received the compensation, the case stands disposed in the Commission.

3.2 ***The Commission place on record its appreciation for Shri D.Ghosal, Dy.General Manager, M/s. Engineers India Limited and his entire team as well as the officers of Delhi Jal Board for their hard work and dedication. They have scrupulously complied with each and every directions passed by the Commission and worked tirelessly which has really helped the Commission in prompt redressal of the grivances of the complainant with regard to sanction and release of compensation towards the damages to his house. Furthermore, they have done this all with a fantastic attitude and willing disposition. Their cooperation throughout the entire proceedings was commendable.***

3.3 ***The complainant also thanked the staff of M/s. Engineers India Limited and Delhi Jal Board for their cooperation and dedication. He also thanked the Commission for swift redressal of his grievances.***

(MRS. MADHU SHARAN)
MEMBER(PGC)

No. PGC/2019/A.II/DJB/23

Date:

Copy to:

1. The Chief Executive Officer, Delhi Jal Board, GNCT of Delhi, Varunalaya, Phase- II, Karol Bagh, New Delhi-110005.
2. Sh.D.Ghosal, Dy.G.M, Engineers India Limited, R&D Complex (Infrastructure Division), Sector-16, Gurgaon-122001.
E mail: debasish.ghosal@eil.co.in.
3. The Executive Engineer (ISP), Delhi Jal Board, Govt.of NCT of Delhi, Varunalaya Phase-II, Jhandewalan, Karol Bagh, New Delhi-110005.
4. Shri Adesh Kumar, Assistant Engineer(ISP), Delhi Jal Board, Govt.of NCT of Delhi, R.No.505, Varunalaya, Phase-I, Jhandewalan, Karol Bagh, New Delhi.
5. Shri B.S. Narula, Project Manager, M/s. DSEL Ltd. E-9, IIIrd Floor, South Extension, Part-II, New Delhi-110049.
E mail: birinder1966@gmail.com, dsc.somnath@gmail.com
6. Dy.Commissioner (Shahdara/North), East Delhi Municipal Corporation, Keshav Chowk, Shahdara, Delhi-110032.
7. The Executive Engineer.(M.Shah.(N)-I, East Delhi Municipal Corporation, D-I, Staff Qtrs., S.D.N. Hospital, Shahdara, Delhi-110095.
8. Shri Kanwar Pal.