

PUBLIC GRIEVANCES COMMISSION
(Govt. of NCT of Delhi)
M-Block, Vikas Bhawan, IP Estate, New Delhi – 110110
Tel. No. 011-23379900, 23379901, Fax No. 011-23370903
Website : www.pgc.delhigovt.nic.in E-mail :pgcdelhi@nic.in
Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.1997

Date of hearing: 13.1.2020

Grievance No. PGC/2019/Annex.II/DSI IDC/05

Complainant : Shri Sanjay Kumar - Absent

Respondent : The Managing Director,
DSI IDC-through

Shri Dinesh Chandra, Div. Manager, DSI IDC
Present

1. Brief Facts of the Case

1.2 Shri Rakesh Bansal has filed a grievance in PGC on 18.11.2019 regarding non-availability of desired brand of liquor and whenever he visit the shop, the shop Manager always give him Royal Green/white or blue instead of Royal Challenge demanded by him. PGC is requested to take action.

1.2 The complainant is not present in today's hearing.

2. Facts emerged during the hearing

2.1 Shri Dinesh Chandra DSI IDC is present and submitted a letter received from the complainant Sh.Sanjeev Kumar stating therein that he has not given any complaint in PGC. Someone has used his name in the complaint. This complaint is pseudonymous. This letter has been taken on record by the Commission.

3. Directions of PGC

3.1 The Commission observes that the complaint is pseudonymous hence cannot be heard in the Commission. The complainant is also not present for hearing so the case is disposed of in the Commission.

**(SANJEY PURI)
MEMBER(PGC)**

Copy to :

1. The Managing Director, DSIIDC, Govt. of NCT of Delhi, 419, FIE, Udyog Sadan, Patparganj Industrial Area, New Delhi.
2. Sh. Sanjeev Kumar