

PUBLIC GRIEVANCES COMMISSION
GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI
I.P. Estate (near ITO), Vikas Bhawan, M-Block, New Delhi-110110
Tel Nos. 011-23379900-01 Fax No.011-23370903
E mail: pgcdelhi@nic.in

Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97

Date of hearing: 08.01.2020

Complainant : Sh.Rajender Prasad Sharma
Sh. Jony, Son of the complainant – Present.

Respondent : The Director,
Dte.of Education, GNCTD.
Through Sh. G.K. Grover, AAO,
O/o. DDE(East),
Sh. Kailash Chand, OSD, Zone-03
Sh. Sudhir Kumar, School Incharge,
Alok Bharti Sec.School, Khureji Khas–Present.

Grievance No. : PGC/2019/Annx-II/Edn./21

1. Brief facts of the complaint

1. Shri Rajender Prasad Sharma has filed a grievance petition before Public Grievances Commission, aggrieved by non-payment of salary from April 2018 and non-grant of MACP-III from 2015. It is further stated that he retired as Peon from Alok Bharti Secondary School, Khureji Khas, Delhi on 30.6.2019 but documents with regard to payment of retiral benefits have also not been prepared by the School Authorities.

He has requested that MACP-III Grade should be granted to him first and then action be taken for release of pension/retiral benefits. He further stated that he is suffering from illness since 2005 and facing hardship in taking medical treatment and taking care of his family due to financial crunch and has to borrow money on interest from others. He has requested for Commission's intervention for direction to School Authorities & Directorate of Education, GNCTD, for taking needful action in a time-bound manner.

2. Facts emerged during the proceedings.

2.1 An Action Taken Report has been filed on behalf of Dr. P.K. Tyagi, Dy.Director of Education, Zone-III, District East, GNCTD stating that "*All the retirement benefits i.e. Gratuity, Commutation, GPF, DGEHS Card, Leave Encashment, Pension etc. have been disbursed to Sh. Rajender Prasad (Retd. Peon). Only MACP arrears including pending salary and Bonus are yet to be paid which are in process.*"

2.2 The representative of the School and the Education Department present assured that the payments would be released shortly to the complainant as the bills of MACP and bonus have been put up for signatures of the Competent Authority for onward transmission to Pay & Accounts Officer.

2.3 The son of the complainant present confirmed that his father has received all the benefits except MACP arrears and bonus. He also expressed satisfaction over action taken by the respondent department in resolving the issues.

3. Directions :

3.1 The Director of Education, GNCTD is advised to look into the matter and direct Dy. Director of Education, District East, to take necessary action immediately for release of MACP arrears and bonus in respect of the complainant, as assured by the representatives of the respondent department and School present today.

3.2 The Dy. Director of Education, District East, GNCTD is directed to ensure release outstanding payments of the complainant without further delay under intimation to the Commission.

3.3 The complainant is advised to inform the Commission as soon as he gets his outstanding payment.

3.4 With the above observations, case of the complainant stands disposed in the Commission.

(MRS. MADHU SHARAN)
MEMBER (PGC)

No. PGC/2019/Annx-II/Edn./21

Date :

Copy to :-

1. The Director, Directorate of Education, Govt. of NCT of Delhi, Old Secretariat, Delhi-110054.
2. The Dy. Director of Education, District East, Dte. of Education, GNCT of Delhi, Anand Vihar, Delhi.
3. The Pay & Accounts Officer, Pay & Accounts Office No.17, GNCT of Delhi, District Employment Exchange, Vishwas Nagar, Shahdara, Delhi-110032.
4. The Principal/HOS, Alok Bharti Secondary School (ID No.1003196), Khureji Khas, Delhi-110051.
5. Sh. Rajender Prasad Sharma.