

**PUBLIC GRIEVANCES COMMISSION**  
**GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI**  
I.P. Estate (near ITO), Vikas Bhawan, M-Block, New Delhi-110110  
Tel Nos. 011-23379900-01 Fax No.011-23370903  
E mail: [pgcdelhi@nic.in](mailto:pgcdelhi@nic.in)

**Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97**

Date of hearing: 14.01.2020

Complainant : Sh.Rajender Singh Sehrawat – Present.  
Respondent : The Director,  
Dte.of Education, GNCTD.  
Through Sh. Om Prakash, Principal,  
Shri Phool Chand Vaish SS School – Present.  
Grievance No. : PGC/2019/Annx-II/Edn./01

**1. Brief facts of the complaint**

1. Shri Rajender Singh Sehrawat has filed a grievance petition before Public Grievances Commission, aggrieved by not granting him MACP –III benefits w.e.f. 24.8.2012 by the Dte.of Education, GNCT of Delhi.

**2. Facts emerged during the proceedings.**

2.1 A report has been filed by the Principal, Shri Phool Chand Vaish Sr.Sec.School, Pahari Dhiraj, Delhi, stating that “*The file of GIA for arrears of MACP-III has been submitted in Accounts Branch for GIA on 01/01/2020 with challan of Management share.*”

*The file for revision of pension and other retiral benefits has been submitted to the Accounts Branch on 12/12/2019.”*

The Principal of the School assured that the arrears of MACP-III will be credited into the account of the complainant shortly.

2.2 The complainant expressed satisfaction over action taken by the School Authorities in resolving his grievances. He has requested to close the case in the Commission.

**3. Directions :**

3.1 Director (Education), GNCTD is requested to ensure release of outstanding dues of the complainant early, as assured by the Principal of the School.

3.2 Shri Om Prakash, Principal, Shree Phool Chand Vaish Sr.Sec.School, Pahari Dhiraj, shall personally ensure that the arrears of MACP-III are credited into the account of the complainant within five (05) days positively.

3.3 The complainant is advised to intimate the Commission as and when amount of arrears are received by him.

3.4 With the above directions, the case stands disposed in the Commission.

( MRS. MADHU SHARAN )  
MEMBER (PGC)

No PGC/2019/Annx-II/Edn./01/

Date :

**Copy to :-**

1. The Director, Directorate of Education, Govt. of NCT of Delhi, Old Secretariat, Delhi-110054.
2. Dy. Director of Education, Distt. North, GNCT of Delhi, Lucknow Road, Delhi.
3. Sh. V.K. Gaur, Dy. Director of Education, Zone-VIII, Dist. North, GNCT of Delhi, Lucknow Road, Delhi.
4. Chairman/Principal, Shree Phool Chand Vaish Sr. Sec. School, Pahari Dhiraj, Delhi-110006.
5. The Pay & Accounts Officer, Pay & Accounts Office No. IX, GNCT of Delhi, Old Secretariat, Delhi-110054.
6. Sh. Rajender Singh Sehrawat.