

**PUBLIC GRIEVANCES COMMISSION**  
**GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI**  
I.P. Estate (near ITO), Vikas Bhawan, M-Block, New Delhi-110110  
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**Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97**

Date of hearing: 23.12.2019

Complainant : Shri Sardar Singh Jain – Present.  
Respondent : The Chief Executive Officer,  
Delhi Jal Board, GNCTD  
Through Sh.Ravinder Kumar,  
ZRO(Dwarka) SW-A – Present.  
Grievance No. : PGC/2019/A.II/DJB/51

**1. Brief facts of the case**

1.1 Shri Sardar Singh Jain, the complainant, has filed a grievance petition before Public Grievances Commission, aggrieved by not granting water and sewer connection in House No.109, Sector-19A, Dwarka by Delhi Jal Board despite applying for the same on 03.10.2019. He has requested for Commission's intervention for direction to Delhi Jal Board to take needful action.

**2. Facts emerged during the proceedings.**

2.1 Shri Ravinder Kumar, ZRO(Dwarka) SW-A of the respondent department filed an action taken report stating that water connection bill has been issued to the applicant in r/o. Laveena Jain, 109 (FF), Sector-19,Dwarka, New Delhi in respect of K.No.4263435313.

2.2 The complainant present confirmed that he has got water and sewer connection after the grievance petition was filed in the Commission. He expressed satisfaction over action taken by the respondent department.

**3. Directions :**

3.1 In view of the action taken by respondent department, and the complainant confirming that his grievances, as mentioned in his complaint, has been redressed completely by the respondent department, the case stands disposed in the Commission.

( MRS. MADHU SHARAN )  
MEMBER (PGC)

No. PGC/2019/A.II/DJB/51

Dated:

Copy to:

1. The Chief Executive Officer, Delhi Jal Board, GNCT of Delhi, Varunalaya, Phase-II, Karol Bagh, New Delhi-110005.
2. Sh. Sardar Singh Jain.