PUBLIC GRIEVANCES COMMISSION (Govt. of NCT of Delhi)

M-Block, Vikas Bhawan, IP Estate, New Delhi – 110110 Tel. No. 011-23379900, 23379901, Fax No. 011-23370903 Website: www.pgc.delhigovt.nic.in E-mail:pgcdelhi@nic.in

Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97

Date of hearing: 24th Dec., 2019

Complainant : Smt. Kiran.

Respondent : Deputy Commissioner

Keshav Puram Zone, North DMC

Grievance No. : PGC/2019/MCD/57

1. Brief facts of the complaint

Smt. Kiran has filed a grievance in this Commission regarding unauthorized construction by the owner / occupier of 3-D Janta Flats, Phase-3, Near Laxmi Bai College, Ashok Vihar, Delhi – 110052.

2. <u>Proceedings in the Public Grievances Commission</u>

The PGC has convened four hearings in the matter so far and in the hearing held on 24.12.2019, the following are present:

Complainant : Present

Respondent: Shri Sunil Kumar, A.E(B)-II,

KP Zone.

3. Relevant facts emerging during the hearing

3.1 Shri Sunil Kumar, A.E.(B)-II KP Zone is present in the hearing and submitted a Status Report stating that

"Earlier, the demolition action in the property was taken on 11.10.2019 and brick wall and Iron Gate constructed/fixed at third floor between 3-C & D, Janta Flats, Phase-3, Ashok Vihar, Delhi were demolished completely. Thereafter, the owner/occupier of property No. 3-D Janta Flat, Phase-3, Ashok Vihar, Delhi again

fixed the Iron Gate. Therefore, the demolition action was again taken on 11.12.2019 by Building Department-II/K.P. Zone with the help of local police. During the demolition action, Iron Gate fixed at third floor between 3-C & D, Janta Flats, Phase-3, Ashok Vihar, Delhi has again been removed. Photographs taken during the demolition action in the property are enclosed for ready reference."

- 3.2 Since the party complained against is fixing the iron gate again and again, he should be called by the AE and warned so that he does not include in this type of activities again.
- 3.3 The complainant should also request the RWA to call the party complained against and warn him for his conduct and advice him not to fix the gate again.

4. Recommendations of the PGC

Since the action in the matter has been taken by the MCD to the satisfaction of the complainant, the case stands closed at the level of PGC.

(ASHOK KUMAR) CHAIRMAN

No. PGC/2019/MCD/57/

Dated:

Copy to:

- 1. Ms Ira Singhal, Dy. Commissioner, Keshav Puram Zone, North DMC, Keshav Puram, New Delhi.
- Sh. Sunil Kumar, AE(B-II), O/o Exe. Engineer (Bldg.)-II, Keshav Puram Zone, A-1 Block, Keshav Puram, New Delhi – 110035.
- 3. Smt. Kiran