

**PUBLIC GRIEVANCES COMMISSION**  
(Govt. of NCT of Delhi)  
M-Block, Vikas Bhawan, IP Estate, New Delhi – 110110  
Tel. No. 011-23379900, 23379901, Fax No. 011-23370903  
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**Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97**

Grievance No.PGC/2018/Rev./12

Date of hearing: 27.12.2018

Complainants : Ms.Suman/Neha Nautiyal, Present.

Respondent : District Magistrate (North-West),  
Revenue Department, GNCTD  
Through Sh.Sanjeev Kr. Yadav,  
Tehsilidar(Saraswati Vihar) – Present.

**1. Brief facts of the case**

1.1 Ms. Suman and Ms. Neha Nautiyal, complainants filed a complaint in PGC on 20.6.2018 regarding non-disbursal of remuneration amounting to Rs.13,500/- and Rs.9,000/- respectively by SDM Office, Rampura, Delhi, for the past six years in lieu of survey work done in respect of Social Economic Caste Census-2011-12 despite several representations and reminders submitted to SDM Office, Rampura. The complainants have requested the Commission to intervene in getting their rightful dues.

**2. Facts emerged during the proceedings.**

2.1 Shri Sanjeev Kumar Yadav, Tehsildar/Executive Magistrate, Saraswati Vihar, Revenue Department, GNCTD, filed an ATR stating that necessary steps for disbursal of outstanding payment of Rs.13,500/- and Rs.9,000/- to Ms. Suman and Ms. Neha Nautiyal have been taken and a sanction order No.4055 dated 24.12.2018 has been issued with the request to AO/AAO, Distt. North-West, Kanjhawala, Delhi, to transfer the remuneration of Rs.22,500/- in this respective account at the earliest. He further assured the Commission that the said

outstanding amount would be credited in the account of the complainants within one week.

**3. Directions:**

3.1 The Commission appreciates the swift action taken by Tehsildar (North-West), GNCT of Delhi, in releasing the outstanding payment of Rs.13,500/- and Rs.9,000/- to Ms. Suman and Ms. Neha Nautiyal respectively. The complainants have also expressed their satisfaction on the action taken by the respondent department.

3.2 In view of the above, the case of the complainant is closed in PGC.

( ASHOK KUMAR )  
CHAIRMAN (PGC)

Copy to:

1. SDM (Saraswati Vihar), GNCT of Delhi, Old Middle School Building Complex, Room No.1, Rampura, Delhi-110035.
2. Shri Sanjeev Kumar Yadav, Tehsildar (North-West), Revenue Department, GNCT of Delhi, Room No.3, Old Middle School Building, Rampura, Delhi.
3. Ms.Suman.