

**PUBLIC GRIEVANCES COMMISSION**  
(Govt. of NCT of Delhi)  
M-Block, Vikas Bhawan, IP Estate, New Delhi – 110110  
Tel. No. 011-23379900, 23379901, Fax No. 011-23370903  
Website : [www.pgc.delhigovt.nic.in](http://www.pgc.delhigovt.nic.in) E-mail : pgcdelhi@nic.in

**Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR**  
**dated 25.9.97**

Date of hearing: 18<sup>th</sup> Dec., 2019

Complainant : Sh. Sanjeev Kumar,  
Respondent : Deputy Commissioner  
Shahadara South Zone,  
Grievance No. : PGC/2019/MCD/95

**1. Brief facts of the complaint**

Sh. Sanjeev Kumar has filed a grievance in PGC regarding non release of MACP arrears from Shahadara South Zone, EDMC.

**2. Proceedings in the Public Grievances Commission**

The PGC has convened first hearing in the matter on 18.12.2019 and the following are present:

Complainant : Present

Respondent : Sh. Suresh Pal, UDC,  
Office of the Asstt. Commissioner,  
Shahadara South Zone, EDMC

**3. Relevant facts emerging during the hearing**

3.1 Sh. Suresh Pal (UDC), Office of the Asstt. Commissioner, Shahadara South Zone, EDMC is present in the hearing and submitted a Status Report stating that

“As reported by the DCA/ Shahadara South Zone the payment of Sh. Sanjeev Kumar, S/o Sh. Ramphal, SK amounting to Rs.1,15,000/- out of Rs.2,28,733/- has been made on 08.08.2016 and balance payment of Rs.1,13,733/- is pending. The balance payment shall be made after it is released from EDMC (HQ).”

3.2 The balance amount may be released on priority as this amount is of arrears of pay and not current dues. The complainant is facing financial hardships because of non release of arrears. The approval of the Competent Authority may be taken and the amount be disbursed.

**4. Recommendations of the PGC**

4.1 Ms Lalithamani, Dy. Controller of Accounts, Shahadara South Zone is advised to take note of para 3.2 above and ensure that the arrears of pay of the complainant are disbursed in a time bound manner as he is facing financial hardship.

4.2 Sh. A. Nedunchezhiyan, Deputy Commissioner, Shahadara South Zone is advised to ensure that necessary action in the matter is taken by the concerned officers in a time bound manner.

With the above directions the matter stands closed at the level of this Commission.

(ASHOK KUMAR)  
CHAIRMAN

No. PGC/2019/MCD/95/

Dated :

Copy to:

1. Sh. A. Nedunchezhiyan, Deputy Commissioner, Shahadara South Zone, EDMC, Zonal Office Building, Vishwas Nagar Institutional Area, Karkardooma, Delhi – 110032
2. Ms Lalithamani, Dy. Controller of Accounts, Shahadara South Zone, Zonal Office Building, Vishwas Nagar Institutional Area, Karkardooma, Delhi - 110032
3. Sh. Sanjeev Kumar