

PUBLIC GRIEVANCES COMMISSION
GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI
I.P. Estate (near ITO), Vikas Bhawan, M-Block, New Delhi-110110
Tel Nos. 011-23379900-01 Fax No.011-23370903
Website : www.pgc.delhigovt.nic.in E-mail :pgcdelhi@nic.in

Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97

Date of hearing: 10.12.2019

Complainant : Shri Rajiv Jain - Absent

Respondent : Principal Secretary (Power),
Govt. of NCT of Delhi.
Through Sudharshan Bhattacharya,
Manager, BSES RPL.
Sh. Piyush Aggarwal, DGM(Legal)
- Present

Grievance No. : PGC/2019/A.II/Power/10

1. Brief facts of the case.

1.1 Shri Rajiv Jain has filed a grievance petition before Public Grievances Commission, aggrieved by non-compliance of Hon'ble PG Cell orders dated 30.5.2017 in complaint case No.229 QPM Rajiv Jain (CA No.101979191) vs. BRPL Nizamuddin West, New Delhi for recovery of claims from 2004 to 2015 excess amount of Rs.5,00,000/- plus interest compensation, damages from M/s. BRPL Division Office, Nizamuddin for not changing the category of the electricity connection from commercial to domestic w.e.f. 2006.

2. Facts emerged during the proceedings

2.1 Shri Piyush Aggarwal, DGM(Legal) present on behalf of Asstt.Vice-President, of the respondent department filed a report which has been taken on record. It is stated that "*in this regard BRPL is filling the application form dt.28.7.2015 which was filed by Sh. Rajiv Jain for change in category along with the test report and identity proof of the applicant which is attached herewith and marked as annexure –A*

Please note that his instant ATR is in furtherance of the direction issued by

Hon'ble PGC and is without prejudice to the rights and stand taken by BRPL before Hon'ble PGC.

The BRPL has already submitted an application from the consumer for change of category

3. Directions

3.1 The BRPL has already changed the category from commercial to residential of the complainant. The grievances of the complainant has been resolved. The Commission has decided to dispose of the case.

(SANJEY PURI)
MEMBER(PGC)

No. PGC/2019/A.II/Power/10

Dt.

Copy to:

- 1 The Principal Secretary (Power), Deptt.of Power, GNCT of Delhi, 8th Floor, B-Wing, Delhi Secretariat, I.P. Estate, New Delhi-110002.
- 2 Head Customer Care, BSES Rajdhani Power Limited, BSES Bhawan, C- Block Ist Floor, Nehru Place, New Delhi-110 019.
- 3 Shri Rajiv Jain