PUBLIC GRIEVANCES COMMISSION GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI I.P. Estate (near ITO), Vikas Bhawan, M-Block, New Delhi-110110 Tel Nos. 011-23379900-01 Fax No.011-23370903

Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97

Date of hearing: 3.12.2019

Complainant : Shri Sagar Anand – Absent Respondent : Principal Secretary (Power),

Govt. of NCT of Delhi. Shri Rajan Kumar, A.M. TPDDL - Absent

1. <u>Brief facts of the case.</u>

1.1 Shri Sagar Anand has filed a grievance in PGC with regards to the non-functioning of high mask light pole at Tikona park, near J and K block, Andha Mughal, Pratap Nagar under MCD ward no. 81.

2. Facts emerged during the proceedings

2.1 Neither the complainant nor any representative from the TPDDL is present. ATR was also not received from the Department. As a result today's proceedings in the Commission has become in fructuous.

3. <u>Directions</u>

- 3.1 The Commission advises the complainant to approach their local MP,MLA and Area Councilor for installation/maintenance of high mask lights in the area.
- 3.2 The Commission advises AGM, Head of Group, Performance Assurance Group, TPDDL to look into the grievance of the complainant and shall resolve it as per rules and guidelines of the department.
- 3.3 With the above advice, the Commission has decided to close the case in PGC.

(SANJEY PURI) Member (PGC)

No.F	PGC/2	2019,	/A.II	/Power,	/20
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Dated:

Copy to:

- The Principal Secretary (Power), Deptt.of Power, GNCT of Delhi, 8th Floor, B-Wing, Delhi Secretariat, I.P. Estate, New Delhi-110002.
- 2 Ms. C.M.Middha. Head of Group, PA & LS TPDDL, CenCare Building, Opp. C-2 Block, Lawrence Road, Keshav Puram, New Delhi.
- 3 Shri Sagar Anand