

**PUBLIC GRIEVANCES COMMISSION**  
**GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI**  
I.P. Estate (near ITO), Vikas Bhawan, M-Block, New Delhi-110110  
Tel Nos. 011-23379900-01 Fax No.011-23370903  
Website : [www.pgc.delhigovt.nic.in](http://www.pgc.delhigovt.nic.in) E-mail :pgcdelhi@nic.in

**Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated**  
**25.9.97**

Date of hearing: 03.12.2019

Complainant : Smt.Bhawna Sharma.

Respondent : The Director,  
Dte.of Women & Child Development,  
Govt.of NCT of Delhi.  
Through Sh.Sandeep Bhardwaj,  
Section Officer.  
Ms. Supreet Kaur, W.O. – Present.

Grievance No. : PGC/2019/WCD/03

**1. Brief facts of the case**

1.1 Smt. Bhawna Sharma, has filed a grievance petition before Public Grievances Commission, aggrieved by non-release of her widow pension by the Deptt.of Women & Child Development. It is stated that she had applied for the said pension online on 18.3.2019 vide Registration No.102314960, Application No.26050000009377 but despite approval, she has not been paid the same. She has requested for Commission's intervention for direction to the respondent department for taking prompt needful action for release of the said pension.

**2. Facts emerged during the proceedings.**

2.1 Section Officer present on behalf of the respondent department stated that the complainant's widow pension is being sent regularly in her account in Bank of Baroda. A copy of the letter dated 29.11.2019 sent to the complainant has been furnished by the representative of the respondent department.

2.2 The complainant is not present. However, vide her letter dated 30.11.2019 she has intimated that she has received Rs.7500/- as pension in her account. Further, she thanked the Commission for its intervention in the matter due to which she is getting Rs.2500/- per

month. She further stated that she will not be able to attend the hearing today due to her illness.

**3. Directions**

3.1 In view of the above fact that the complainant is getting her widow pension regularly, as submitted by the Section Officer, WCD, the case stands disposed of in the Commission.

(MRS. MADHU SHARAN )  
MEMBER(PGC)

PGC/2019/WCD/03

Dated:

**Copy to:**

1. The Director, Department of Women & Child Development, Govt.of NCT of Delhi, Sewa Kutir Parisar, Kingsway Camp, Mukherjee Nagar, Near GTB Nagar Metro Station, Delhi-110009.
2. Smt. Bhawna Sharma.