PUBLIC GRIEVANCES COMMISSION (Govt. of NCT of Delhi)

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Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97

Date of hearing: 25th Nov, 2019

Complainant : Ms Monia Anand,

Respondent : Deputy Commissioner

Central Zone, South DMC

Grievance No. : PGC/2019/MCD/62

1. <u>Brief facts of the complaint</u>

Ms Monia Anand has filed a grievance in PGC regarding illegal commercial shop built in the residential property having commercial meter as well as encroachment with grill and gate in back side by the owner / occupier of the property No. D-103, Gr. Floor, Amar Colony, Lajpat Nagar-IV.

2. Proceedings in the Public Grievances Commission

The PGC has convened three hearings in the matter so far and in the hearing held on 25.11.2019, the following are present:

Complainant : Present

Respondent: Sh. Lalit Sharma, AE(B)/CNZ

3. Relevant facts that emerged during the hearing

- 3.1 Sh. Lalit Sharma, AE(B), Central Zone is present in the hearing and submitted a Status Report stating that
- "1. The property has been measured at site. Area of the plot is 900 sq. ft. and is constructed from Basement to Third Floor, which are residentially occupied and construction is quite old.

- 2. Further, fourth floor (part) has been demolished by SDMC on the grievance of Sh. Rishi Kumar Gupta, being heard in another case before Hon'ble Commission.
- 3. As per the grievance of the petitioner, encroachment at Ground floor has been removed by the E.E(M) I/Central Zone/SDMC.
- 4. Ground Floor of the property is lying locked and no commercial activity has been noticed, hence, no action is warranted at present."

4. Recommendations of the PGC

Action as warranted in the matter has been taken by the concerned officers of the Central Zone and no further action is required.

The case stands closed at the level of this Commission.

(ASHOK KUMAR) CHAIRMAN

No. PGC/2019/MCD/62/

Dated:

Copy to:

- Shri Aman Gupta, Deputy Commissioner (Central Zone), South DMC, Near Jal Sadan, Shiv Mandir Marg, Lajpat Nagar, New Delhi – 110024
- Sh. B.S.Yadav, EE(B), Central Zone, SDMC, Near Jal Sadan, Shiv Mandir Marg, Lajpat Nagar, New Delhi – 110024
- 3. Smt. Monia Anand