

PUBLIC GRIEVANCES COMMISSION
GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI
I.P. Estate (near ITO), Vikas Bhawan, M-Block, New Delhi-110110
Tel Nos. 011-23379900-01 Fax No.011-23370903

Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated
25.9.97

Date of hearing: 27.11.2019

Complainant : Sh. Rajesh Pradhan - Present.

Respondent 1 : The Director,
Dte.of Social Welfare, GNCTD.

2 : The Dy.Director,
Urban Development, GNCTD,

3 : CEO, Delhi Urban Shelter Board
Through Shri Abdul Dayyan,
Dy.Director(Rehab.)/HQ

4: District Magistrate(SW), GNCTD

Grievance No. : PGC/14/DSW/268/P.F./Re-opened

1. Brief facts of the complaint

1.1 Shri Rajesh Pradhan has filed a grievance petition before the Public Grievances Commission, aggrieved by non-allotment of plot under Rajiv Rattan Awas Yojna.

1.2 From the records on file, the Authorized Representative of the Department had stated during the hearing held on 05.8.2014 in the Commission that there are persons of poor category who are residing in the city and had applied under Rajiv Ratan Awas Yojna in the year 2008 but have not been allotted plots till today. The Government decided to give 10,000 houses to these urban poor and for this purpose, Revenue Department of GNCT of Delhi was assigned to work to choose eligible persons who applied under the Yojna and Delhi Urban Shelter Improvement Board for allotting the plots to these eligible poor persons of the city.

1.3 In the hearing held on 5.8.2014, the complainant had requested to close the case as he wanted to approach Revenue

Department, GNCT of Delhi for allotment of these plots under Rajiv Ratan Awas Yojna. Hence, the matter was closed in the Commission on 5.8.2014.

1.4 Now, the complainant has again filed a complaint in PGC on the above issue on 24.8.2018 stating that he along with some other poor persons have not yet been allotted the plots under the said scheme even after a lapse of ten years and the Departments concerned are shifting the onus on one another. He requested for Commission's intervention for direction to the respondent department for needful action.

2. Facts emerged during the proceedings.

2.1 A report has been filed by Dy.Director(Rehab.)/HQ, DUSIB, stating that "*Rajiv Rattan Awas Yojna is the Scheme of Govt.of NCT of Delhi. Revenue Department of GNCTD had invited applications and no record regarding this Scheme is available with DUSIB. DUSIB has no record whether the present applicant had applied or not under this Scheme. The eligibility and draw of flats is also to be done by GNCTD.*

At present stage, DUSIB has no role in the case of Shri Rajesh Pradhan."

2.2 None present on behalf of Sub-Divisional Magistrate(HQ), District South-West, GNCTD, nor has any report been filed despite directions on 22.10.2019 to follow up the matter with DUSIB so that grievance of the complainant can be taken to a logical conclusion.

3. Directions :

3.1 The case of the complainant is disposed in the Commission in view of the fact that in the last so many hearings and taking up the issue with the concerned departments and assurance given by them, the case has not reached its logical conclusion. The departments have failed to apprise the Commission whether they are aware of such scheme and what action they have taken or propose to take to provide plots to the applicants under Rajiv Ratan Awas Yojna. Shri Arun Kumar, SDM(HQ), District South-West, GNCTD, has also not apprised the Commission about the status of the case despite numerous directions.

3.2 In view of the above, the complainant is advised to seek a legal remedy for redressal of his grievances.

(MRS. MADHU SHARAN)
MEMBER

No.PGC/14/DSW/268/P.F./Re-open

Dated:

Copy to :-

1. The Director, Dte.of Social Welfare, GNCT of Delhi, GLNS Building, Behind Delhi Gate, New Delhi-110001.
2. The Chief Executive Officer, Delhi Urban Shelter Improvement Board, GNCT of Delhi, Punarwas Bhawan, I.P. Estate, New Delhi-110002.
3. The Dy.Secretary, Urban Development Department, GNCT of Delhi, C- Wing, 9th Level, Delhi Secretariat, I.P. Estate, New Delhi-110002.
4. Shri Rahul Singh, Dy.Commissioner(South-West), Revenue Department, GNCT of Delhi, Old Terminal Tax Building, Kapashera, New Delhi.
5. Shri Arun Kumar, SDM(HQ), O/o. Dy.Commissioner(South-West), Revenue Department, GNCT of Delhi, Old Terminal Tax Building, Kapashera, New Delhi.
6. Shri Rajesh Pradhan.