PUBLIC GRIEVANCES COMMISSION (Govt. of NCT of Delhi) M-Block, Vikas Bhawan, IP Estate, New Delhi – 110110 Tel. No. 011-23379900, 23379901, Fax No. 011-23370903 Website : <u>www.pgc.delhigovt.nic.in</u> E-mail :pgcdelhi@nic.in

# Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97

		Date of hearing: 19 <sup>th</sup> Nov, 2019
Complainant	:	Sh. Deepak Kapoor,
Respondent	:	Deputy Commissioner, C.S.P.Zone, North DMC
Grievance No.	:	PGC/2019/MCD/60

#### 1. Brief facts of the complaint

Sh. Deepak Kapoor has filed a grievance in PGC against encroachment under flyover on the entrance of Nawab Ganj, Pul Bangash by Sh. Madan Lal Khurana in connivance with MCD officials.

## 2. <u>Proceedings in the Public Grievances Commission</u>

The PGC has convened three hearings in the matter so far and in the hearing held on 19.11.2019, the following are present:

Complainant	:	Present
Respondent	:	Sh. Jagpal Singh, ADH/CSPZ
		Sh. Rajesh Sharma, AE (M)-II/CSPZ

# 3. <u>Relevant facts emerging during the hearing</u>

3.1 Sh. Jagpal Singh, Asstt. Director of Horticulture, City SP Zone is present in the hearing and submitted a status report stating that

"the door from temple to the park has been closed by the Engineering Department and joint inspection has been carried out on 22.10.2019 by the Asstt. Director of Horticulture & AE (M) of the area and found that there is no encroachment in the said park. It is also submitted that the security deposited against the booking of the said park for kawar camp has been forfeited and the same has been informed to the applicant. Copy of the same has been appended for ready reference.

3.2 Sh. Rajesh Sharma, AE (M)-II/CSPZ is present in the hearing and submitted a status report stating that "As directed by Hon'ble Chairman, Public Grievances Commission vide order No.PGC/2019/MCD/60/13869 dated 21.10.19, the door from the temple to the park is closed by putting a brick wall." He further informed that he has placed two pillars on the gate of the park to stop entry of vehicles in the park.

3.3 The complainant present in the hearing informed that by putting two pillars the entry of cars has been stopped but two wheelers and three wheelers are still being parked unauthorizedly in the park. He further requested that a boundary wall of the park be constructed by the maintenance Division to solve the problem.

He further informed that there are some deep pits in the park which need to be covered so that the public using the park does not fall in the pits.

Asstt. Director (H) assured that he will take necessary action to cover the pits.

3.4 The Asstt. Director (H) is directed to submit a requisition to AE (M) for construction of boundry wall of the park Till the necessary formalities are completed for construction of the boundary wall, AE (M) is directed to put 1-2 more pillars on the gate of the park to prevent entry of vehicles.

#### 4. <u>Recommendations of the PGC</u>

4.1 Sh. Rajesh Sharma, Asstt. Engineer (M)-II, City SP Zone is advised to take note of para 3.3 & 3.4 above, and take necessary action in the matter.

4.2 Sh. Jagpal Singh, Asstt. Director (H), City SP Zone is advised to take note of para 3.3 & 3.4 above and take immediate necessary action in the matter.

4.3 Ms Veditha Reddy, Deputy Commissioner, City SP Zone is advised to ensure that necessary action in the matter is completed in a time bound manner.

4.4 Sh. Arun Kumar Gupta, Ex. Engineer C-1, Delhi Jal Board is advised to issue notices to the person, who has unauthorizedly taken sewer connection in the park, not to resort to this practice again

With the above directions in the matter, the case stands closed at the level of this Commission.

(ASHOK KUMAR) CHAIRMAN

No. PGC/2019/MCD/60/

Dated :

Copy to:

- Ms Veditha Reddy, Deputy Commissioner, City SP Zone, North DMC, Old Hindu College Building, Kashmere Gate, Delhi – 110006
- Sh. Rajesh Sharma, Asstt. Engineer (Maintenance), City SP Zone, Old Hindu College Building, Kashmere Gate, Delhi – 110006
- Sh. Jagpal, Asstt. Director, Horticulture Department, City SP Zone, Old Hindu College Building, Kashmere Gate, Delhi - 110006
- 4. Sh. Arun Kumar Gupta, Ex. Engineer, C-I, Delhi jal Board, Ram Lila Ground, Turkmaan Gate, Delhi – 110002
- 5. Sh. Deepak Kapoor