

**PUBLIC GRIEVANCES COMMISSION**  
(Govt. of NCT of Delhi)  
M-Block, Vikas Bhawan, IP Estate, New Delhi – 110110  
Tel. No. 011-23379900, 23379901, Fax No. 011-23370903  
Website : [www.pgc.delhigovt.nic.in](http://www.pgc.delhigovt.nic.in) E-mail : pgcdelhi@nic.in

**Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR**  
**dated 25.9.97**

Date of hearing: 19<sup>th</sup> Nov, 2019

Complainant : Sh. Ashok Kumar  
Respondent : Deputy Commissioner  
Shahadara South Zone  
Grievance No. : PGC/2019/MCD/65

**1. Brief facts of the complaint**

Sh. Ashok Kumar has filed a grievance in PGC regarding unauthorized construction in Building H-5/13A, Krishna Nagar, Delhi – 51. The department had taken action for the same on 07.08.2001 but now the building has been de-sealed in connivance with the MCD officials. The building has been constructed unauthorizedly and shown sealed as per the records available with the department and information given to him under RTI Act.

**2. Proceedings in the Public Grievances Commission**

The PGC has convened three hearings in the matter so far and in the hearing held on 19.11.2019, the following are present:

Complainant : Absent (complainant has withdrawn his case)  
Respondent : Sh. R.K.Jain, A.E.

**3. Relevant facts that emerged during the hearing**

3.1 Sh. R.K.Jain, A.E. (B)-I, Shahadara South Zone is present in the hearing and submitted a status report stating that

“further action was taken on 15.11.2019 in which Ground Floor and Second Floor of the Property under reference i.e. H-5/13(Part), Krishna Nagar, Delhi was sealed at entrance in the presence of Police from P.S. Jagatpuri, Delhi. The photographs of the action taken are enclosed for kind perusal please.

It is further submitted that the first floor of property was already sealed on 11.10.2019 in the presence of Police from P.S. Jagatpuri, Delhi. “

3.2 Asstt. Engineer present in the hearing informed that previously the owner of property had tampered the seal and started using the premises. Accordingly, a complainant has been lodged with the Police Station Jagat Puri.

#### **4. Recommendations of the PGC**

4.1 Sh. R.K.Jain, Asstt. (B), Shahadara South Zone is advised to take further necessary action in the matter as per provisions of the DMC Act. He is further advised to ensure that the seal is not tampered again.

4.2 Sh. A. Nedunchezhiyan, Deputy Commissioner, Shahadara South Zone is advised to ensure that necessary action in the matter is taken by the concerned officers.

4.3 SHO, P.S. Jagat Puri is advised to take note of para 3.2 above, register FIR and take further necessary action against the owner of the property as per the provisions of Law.

With the above directions, the matter stands closed at the level of this Commissioner.

(ASHOK KUMAR)  
CHAIRMAN

No. PGC/2019/MCD/65

Dated :

**Copy to:**

1. Sh. A. Nedunchezhiyan, Deputy Commissioner  
(Shahadara South Zone), EDMC, Zonal Office Building,  
Vishwas Nagar Institutional Area, Behind Karkardooma  
Court, Delhi – 110032
2. Sh. R.K.Jain, Asstt. Engineer (B)-I, Shahadara South  
Zone, East DMC, Zonal Office Building, Vishwas Nagar  
Institutional Area, behind Karkardooma Court, Delhi –  
110032
3. SHO, P.S. Jagat Puri, Delhi - 110032