

PUBLIC GRIEVANCES COMMISSION
GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI
I.P. Estate (near ITO), Vikas Bhawan, M-Block, New Delhi-110110
Tel Nos. 011-23379900-01 Fax No.011-23370903
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Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated
25.9.97

Date of hearing: 06.11.2019

Complainant : Sh. Digvijay Singh – Present.
Respondent : The Chief Executive Officer,
Delhi Jal Board, GNCTD
Shri Girish Lakhera, ZRO(NW-III)
Sh.Ajay Bisht, ASO – Present.
Grievance No. : PGC/2019/A.II/DJB/34

1. Brief facts of the case

1.1 Shri Digvijay Singh, the complainant, has filed a grievance petition before Public Grievances Commission, aggrieved by receipt of abnormal inflated bill in respect of K.No.8930770000, D-832, UGF, Saraswati Vihar, Delhi. He requested for Commission's intervention for direction to the respondent department to take needful action promptly.

2. Facts emerged during the proceedings.

2.1 The Zonal Revenue Officer(NW-III), of the respondent department filed an action taken report. It is stated that "*the bill for the disputed period has been corrected with actual long term average of 29 kilolitres per month*".

Copy of the recently corrected bill, containing therein the benefits under the recent Rebate Scheme has also been enclosed with the report.

2.2 The complainant present expressed his satisfaction over action taken by the respondent department in redressing his grievances.

3. Directions :

3.1 In view of the action taken by the respondent department on the grievance petition of the complainant to his satisfaction, the case of the complainant stands disposed of in this Commission.

(MRS. MADHU SHARAN)
MEMBER(PGC)

PGC/2019/A.II/DJB/34

Date:

Copy to:

1. The Chief Executive Officer, Delhi Jal Board, GNCT of Delhi, Varunalaya, Phase- II, Karol Bagh, New Delhi-110005.
2. The Zonal Revenue Officer(NW-III), Delhi Jal Board, GNCT of Delhi, Near Kanhaiya Nagar Metro Station, Delhi-110035.
3. Shri Digvijay Singh.

